

TRAVEL DATE BEFORE CUTOVER (Before 15 April 2022)			TRAVEL DATE POST CUTOVER (From 15 April onwards)		
SCENARIO	PURE 9I Travel	CONJUNCTION ( AI-9I ) Domestic/International Ticket	SCENARIO	PURE 9I Travel	CONJUNCTION ( AI-9I ) Domestic/International Ticket
<b>FRESH ISSUE</b>	Fresh tickets can be issued on pure 9I flights till cutover ( 14 Apr 2022-midnight ) for future travel also. The PNRs made till system cut-over will be migrated to Alliance Air, pax link system.	Sale of Fresh tickets for Domestic and International travel in conjunction with 9I flights has been disabled w.e.f 24 Mar 2022. (As fare combinations between AI-9I has been removed in the fare rules).	<b>FRESH ISSUE</b>	<b>Tickets can not be sold</b>	<b>Tickets can not be sold</b>
<b>REISSUANCE</b>	Unutilized ticket /Partially utilized tickets issued solely on 9I flights for travel before cutover can be : <b>a)</b> Rebooked and Reissued on Alliance air flights for travel before or post cutover date based on availability till 14 April 22, the time 9I flight schedule is available in SITA system. <b>b)</b> Passengers may also be offered to travel on Air India flights, when routes are common with Alliance sectors. For change of flights, please use <b>WAIVER CODE 5/22/9I</b>	<b>DOMESTIC :</b> Reissuance of Unutilized /Partially utilized ticket issued for PURE DOMESTIC travel on AI-9I combination flight is not possible . <b>OPTIONS :</b> <b>a)</b> Tickets can only be reissued standalone on 9I flights for travel pre or post cutover date . <b>b)</b> Tickets can be reissued fully on AI operated flights on 9I parallel sectors . <b>c)</b> In case of no options available, REFUND at nil charge. <b>INTERNATIONAL TRAVEL :</b> Reissuance of International tickets issued in conjunction on AI-9I flights can not be done . <b>OPTIONS :</b> <b>a)</b> Domestic leg can be booked on 9I parallel sector operated by AI . <b>b)</b> Unutilized ticket: Refund of 9I domestic sector can be offered at no charge with <b>WAIVER CODE 5/22/9I</b> <b>c)</b> Partially utilized tickets : Passengers to be advised to buy separate ticket on 9I sector .Refund of unutilized 9I sector can be claimed after completion of journey at nil charge with <b>WAIVER CODE 5/22/9I</b>	<b>REISSUANCE</b>	Reissuance of unutilized /Partially utilized tickets issued on 9I flights for travel post CUTOVER DATE is not permitted . <b>OPTION:</b> <b>a)</b> Seats may be offered on AI operated flights on 9I parallel sectors <b>OR</b> <b>b)</b> Refund may be offered at nil charge with <b>WAIVER CODE 5/22/9I</b>	<b>DOMESTIC ( AI-9I ) :</b> Reissuance not permitted with 9I . <b>OPTION :</b> Tickets can only be reissued on AI operated flights on 9I parallel sectors else REFUND is in order at nil charge with <b>WAIVER CODE 5/22/9I</b> <b>INTERNATIONAL TRAVEL :</b> Reissuance not permitted with 9I . <b>OPTIONS :</b> <b>a)</b> Domestic leg can be booked on AI on 9I parallel sector operated by AI . <b>b)</b> Passenger to be advised to buy separate ticket on 9I sector. (Alliance Air Call centre number to be advised by Alliance Air) <b>c)</b> Unutilized ticket: Refund of 9I domestic sector can be offered at no charge with WAIVER CODE <b>d)</b> Partially utilized tickets : Refund of unutilized 9I sector can be claimed after completion of journey at nil charge with WAIVER CODE
<b>REFUND</b>	Unutilized ticket /Partially utilized tickets booked on 9I flights issued for travel before cutover date to be refunded as per the governing Fare rule as the same will be considered as a voluntary refund.	Unutilized/Partially utilized Domestic & International tickets (AI-9I) - Refund as per governing Fare rule .	<b>REFUND</b>	Unutilized /Partially utilized tickets booked on 9I flights for TRAVEL POST CUTOVER date to be refunded as per the governing Fare rule in case of voluntary refund requests.	Unutilized /Partially utilized tickets booked on AI- 9I flights for TRAVEL POST CUTOVER date to be refunded as per the governing Fare rule .
			<b>IMPORTANT NOTE DURING REFUNDS POST Cut-over</b>	Instructions will be circulated shortly.	

**Note: Passenger holding tickets on pure 9I flights or booked on AI-9I conjunction ticket Domestic/International for travel PRE or POST CUTOVER can travel as booked without making any change . Passenger must be advised of the modalities as per SOP in case of Fresh issue/Reissuance or Refund as the case may be .**