

Dear Trade Partner,

We're making changes to our COVID-19 waiver policy effective from 10 March 2022. Key changes are summarised below.

**Travel dates:**

For all tickets issued or reissued before 31 May 2022 - all travel must be completed by 30 September 2022.

**Where there is a fare difference:**

For voluntary changes: rebooking free of charge if within the same RBD; otherwise the difference in fare to be collected.

View the [latest COVID-19 policy](#).