

Dear Travel Agent,

We would like to remind you of the process and requirements for passengers flying to **Managua**. By official provision, **the sale of tickets to this destination is not permitted within 72 hours prior to flight departure. It is important that when making the reservation you enter all the contact information of the passenger to give a timely follow-up to their entry process.** All information will be subject to review by the **authority in Nicaragua** to determine if it meets the entry requirements.



### Make your customers' journey easier

Remember that passengers who don't meet all the travel requirements will not be able to fly.

*We currently operate 4 weekly flights from Mexico City.*



#### Making the reservation

- **It is highly important to register the complete data of the passenger** through SSRDOCS in your GDS<sup>1</sup> that is: passenger's name, as it appears in the passport, date of birth (DD/MM/YY), gender, telephone number and email, so we can contact them in case their entry is denied by the immigration authorities before their arrival at the airport.
- **Remember to inform the passenger of the entry process** and forward the attached so that they can easily read the steps to follow. **It is important to let them know that:**
  - ✓ A negative result of a PCR test and personal data must be submitted through the Aeromexico website no later than 24 hours before the flight.
  - ✓ The Nicaraguan authority is the one who will determine if the passenger meets the entry requirements and will notify the airline.
  - ✓ If the passenger is rejected, they must reschedule their flight and meet all the entry requirements again.



#### 72 hours before the flight

- Passengers must submit a negative PCR test result, 72 hours<sup>2</sup> before entering the country, this test must be taken in a formally established clinical analysis laboratory; They must include the professional license of the responsible chemist, in addition to presenting the original document. (physical or digital copies are not accepted), it must include the full name of the passenger (as it appears in the passport), be in Spanish and be a legible document.



#### 24 hours before the flight

- The data and result will be sent to the Nicaraguan authorities a maximum of 24 hours before the departure of the flight; therefore, the passenger has the responsibility to take the test and upload the documents by the deadline to the [Aeromexico website](#) that will be available from 71 to 24 hours before the departure of the flight.



#### In Managua

All passengers who meet the aforementioned requirements may have free mobility in the country and will be followed up by the Nicaraguan State health personnel by telephone for a period of 14 days.

Remember to stay informed about the migratory restrictions of each country in [aeromexico.com/routeupdates](https://www.aeromexico.com/routeupdates) and learn more about our alliances with laboratories [here](#)

Regards,  
**Aeromexico**

1. The formats to enter the SSRDOCS in reservations may change according to your GDS. If you have any questions or do not know the formats to enter the SSRDOCS, you should contact the help desk of your GDS.

2. Passengers from Africa, Asia and Oceania, the passenger can undergo a 96-hour PCR test. Only tests that meet the time criteria mentioned above will be accepted.

