This policy is to allow customers more flexibility in addition to original fares rules

Fare difference must include all taxes/charges

Booking cancellations, refunds and downgrades are subject to the original fare rules, unless permitted by this policy – whichever is the most flexible

Itinieraries must be rebooked on VS/VS* tickets

Customers must advise of changes to their travel plans before their original travel date, or no show policy will apply

Rebook in the same booking class in the same cabin. If the same booking class is not available, please book into lowest available booking class in the same cabin

Fare difference charges apply for all travel rebookings outside of travel dates covered

Customers whose flights have been impacted by adverse weather in central U.S.

Flights are still operating		
Affected Cities (To/From/Through)	Albuquerque, NM (ABQ) Aspen, CO (ASE) Austin, TX (AUS) Chicago-Midway, IL (MDW) Chicago-O'Hare, IL (ORD) Cincinnati, OH (CVG) Cleveland, OH (CLE) Colorado Springs, CO (COS) Columbus, OH (CMH) Dallas – Fort Worth, TX (DFW) Dallas – Love Field, TX (DAL) Dayton, OH (DAY) Denver, CO (DEN) Detroit, MI (DTW) Evansville, IN (EVV) Fayetteville, AR (XNA) Flint, MI (FNT) Fort Smith, AR (FSM)	

	Fort Wayne, IN (FWA) Grand Junction, CO (GJT) Grand Rapids, MI (GRR) Hayden, CO (HDN) Indianapolis, IN (IND) Kalamazoo, MI (AZO) Kansas City, MO (MCI) Lansing, MI (LAN) Lexington, KY (LEX) Little Rock, AR (LIT) Louisville, KY (SDF) Memphis, TN (MEM) Oklahoma City, OK (OKC) Saginaw, MI (MBS) San Antonio, TX (SAT) South Bend, IN (SBN) Springfield, MO (SGF) St. Louis, MO (STL) Tulsa, OK (TUL) Vail, CO (EGE) Wichita, KS (ICT)
Bookings from	Any
Bookings Until	3 Feb 2022
Original travel date(s)	2 - 3 Feb 2022
New travel must be completed by	07 Feb 2022
Change fees	Waived - for date/flight changes

	1 x name change (free of charge)
Fare difference	Waived – must be the same point of origin/destionation and cabin as originally booked
Change of origin or destination	Change fees are waived. Fare difference applies with no refund if new fare is lower
Refund	No refund. No refund on fare difference. Open tickets are allowed. No refund on residual value of open tickets.

Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO ADVERSE USA WEATHER 2 FEB 22

Please reissue tickets to include endorsement:

FOC DATE CHANGE DUE TO ADVERSE USA WEATHER 2 FEB 22

Tickets must be re-issued on / before revised travel date

Customers whose flights have been impacted by adverse weather in East Coast U.S

Flights are still operating	
Affected Cities (To/From/Through)	Albany, NY (ALB) Baltimore, MD (BWI) Bangor, ME (BGR) Binghamton, NY (BGM) Boston, MA (BOS) Buffalo, NY (BUF) Burlington, VT (BTV) Charleston, WV (CRW) Charlottesville, VA (CHO) Elmira, NY (ELM) Erie, PA (ERI) Harrisburg, PA (MDT) Hartford, CT (BDL) Ithaca, NY (ITH) New York – Kennedy, NY (JFK) New York – LaGuardia, NY (LGA) Newark, NJ (EWR) Philadelphia, PA (PHL) Pittsburgh, PA (PHL) Pittsburgh, PA (PHT) Portland, ME (PWM) Providence, RI (PVD) Rochester, NY (ROC) State College, PA (SCE) Syracuse, NY (SYR) Toronto, ON (YYZ) Washington D.C. – Dulles (IAD) Washington D.C. – Reagan (DCA) White Plains, NY (HPN)
Bookings from	Any
Bookings Until	4 Feb 2022

Original travel date(s)	2 - 4 Feb 2022
New travel must be completed by	08 Feb 2022
Change fees	Waived - for date/flight changes 1 x name change (free of charge)
Fare difference	Waived – must be the same point of origin/destionation and cabin as originally booked
Change of origin or destination	Change fees are waived. Fare difference applies with no refund if new fare is lower
Refund	No refund. No refund on fare difference. Open tickets are allowed. No refund on residual value of open tickets.

Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO ADVERSE USA WEATHER 2 FEB 22

Please reissue tickets to include endorsement:

FOC DATE CHANGE DUE TO ADVERSE USA WEATHER 2 FEB 22

Tickets must be re-issued on / before revised travel date