

Schedule reduction in response to new Hong Kong Government restrictions

The Hong Kong Government has recently announced further border restrictions in response to the Omicron variant of COVID-19.

Flights originating from Australia, Canada, France, India, Pakistan, the Philippines, the United Kingdom and the United States **will not be permitted to land in Hong Kong from 8 – 21 January**. As such, all Cathay Pacific services during this period from London Heathrow, Manchester, and Paris will be cancelled.

Additionally, any person who has stayed in one of the above countries for more than two hours in the past 21 days will not be permitted to enter or transit via Hong Kong during this time.

We know that many airlines, including ourselves, have been affected by a large number of government-imposed flight suspensions meaning that passengers have been disappointed by last minute cancellations. In order to strengthen our network integrity and reduce the possibility of cancellations as a result of these government-imposed flight suspensions, it is our intention to streamline our Europe-wide schedule.

To give our customers confidence that their flight will operate as planned, as well as protecting our crew and home community of Hong Kong, we plan to operate one outbound passenger flight from London Heathrow every 15 days until the end of March. Please refer to your usual GDS as we progressively update our operation schedule.

Our inbound flights will continue to operate a limited schedule as a vital transportation link for passengers and cargo between Hong Kong and Europe.

If any of your customers have already commenced their journey with Cathay Pacific and are now affected by the changes in border restrictions, please contact our dedicated Trade team by calling **020 7660 8995**.

For more information and to view our schedule, please visit our [CX Agents website](#).

For more travel updates, please visit our [COVID-19 information centre](#) and we advise travellers to refer to [our website](#) for the most up-to-date flight schedule information.

We understand these are very challenging times not only for passengers hoping to travel for work or to reconnect with their friends and family in their home country, but also for the travel industry as whole. We would like to thank you for your continued support.

Yours sincerely,

Commercial Sales Team