

Dear Travel Trade partner , (Corrected version)

Further to our below email , please note only AI 130 (LHR BOM of Sunday) dated **09JAN22 / 16JAN22 / 23JAN22 / 30JAN22 / 06FEB22 stands cancelled** .

1) Ticket re issuance for above cancelled Sunday AI 130 LHR BOM flight :

Silent feature while re issuing tickets in your agency for rescheduled flight.

- a) Passengers travelling on cancelled LHR BOM flight can travel via DEL / HYD / BLR to BOM .
- b) Passenger can also opt to travel on first available direct LHR BOM flight .
- c) Original / final destination has to be same as original ticketed .
- d) Passenger to be rebooked on first available flight .
- e) Passenger cannot travel in high season if ticketed on low seasonality fare .
- f) Passenger to be booked in same ticketed class in same cabin .
(If same booking class not available then go to next available RBD).
- g) Fare basis has to be same as original ticketed class .

h) Re issuance waiver code to be inserted in endorsement box : SKED CHANGE / AI 130 / DDMMYY

For example LHR BOM AI 130 / 09JAN22 IS cancelled then insert : SKED CHANGE / AI 130 / 09JAN22

- i) Please note , once tickets are re issued then for any further changes ticketing / fare rule will apply .

2) Refunds : For above cancelled Sunday AI 130 LHR BOM flight

- i) Cancellation charge waived .

ii) For full refund , insert in coupon remark or in OSI field in booking PNR : OSI : CANCEL / AI 130 / DDMMYY

For example AI 130 / 09JAN22 is cancelled , for full refund please insert waiver code : CANCEL / AI 130 / 09JAN22

- iii) Agent can process refund on GDS .
- iv) Please ensure entire booking is cancelled to avail full refund .