

## Egyptair (London) Policy for Johannesburg flights Only

### Flights from London (LHR) to Johannesburg (Via Cairo) only

Policy valid from 27<sup>th</sup> November to 31<sup>th</sup> January 2022:-

For tickets purchased from 01<sup>st</sup> January 2021 to 27<sup>th</sup> November 2021, for travelling out of London to Johannesburg between 27<sup>th</sup> November to 31<sup>th</sup> January 2022, the passengers will have the right to choose one of the following options:

- **Option 1 :**
  - Wholly Unused tickets can be rebooked until 31st December 2022 on the same route by reissuing the ticket involuntary on the same cabin with only one change reservation free of charge on the ticket. Free Changes are only Applied if the flights in the reservation are cancelled (UN) before the first flight departure time to be exempted from the no-show fee.
  
- **Option 2 :**
  - Wholly unused tickets please transfer all the whole value of the ticket(s) to a transportation credit voucher (EMD) valid for 12 months from the voucher issuing date. EMD voucher “good for transportation “. Please use code REFT.  
Please ensure the flights in the reservation are cancelled before the first flight departure time to be exempted from no-show fee.

- **Options 3 :**

Wholly unused tickets can be fully refunded if passengers wish to apply for a refund, please process a refund in full through your GDS, please do not send us any refund applications requests as we are not accepting RA applications.