

Important information for passengers travelling to / transiting through Hong Kong

We are writing with some important information about your travellers' upcoming flight.

In response to the outbreaks of the new COVID-19 variant, many countries are introducing new or additional travel and quarantine requirements. It is important that your travellers have all the necessary documentation for their entire journey, including new requirements for transiting in Hong Kong.

If your travellers' final destination is Hong Kong

If your travellers are ending their journey in Hong Kong, there are important changes to be aware of. The Hong Kong SAR Government has recently announced that over 20 additional countries have been moved from the "Group B – Medium risk" to "[Group A – high risk](#)" category. If your travellers are now travelling from a Group A country, they will need to change their quarantine hotel booking to 21 nights. Our airport team will need to see their hotel reservation confirmation at check-in before we can accept them for travel.

We highly encourage all Hong Kong destined customers to use our Fly Ready service once they have all necessary documentation ready to allow us to validate them in advance.

If your travellers are transiting through Hong Kong to another destination

If your travellers have an onward flight from Hong Kong, please note that new rules come into effect on Wednesday, 8 December 2021 at 0000 Hong Kong time. From this date, **all passengers travelling from overseas countries and Taiwan will need to have a COVID-19 PCR test within 72 hours of the scheduled departure time of their flight to Hong Kong.**

The Government of the Hong Kong SAR has strict documentation requirements that your travellers must present at check-in before we can accept them for travel. **They must have (regardless of age):**

- **1.** A test report issued by a laboratory or healthcare institution that contains the passenger's full name to show that:
 1. the passenger has undertaken a Polymerase Chain Reaction (PCR)-based nucleic acid test for COVID-19
 2. the sample for the PCR test was taken within 72 hours of the scheduled time of departure of the flight to Hong Kong; and
 3. the results of the PCR test for COVID-19 was negative.
- **2.** Separate documentary proof (in English or Chinese) to show that the laboratory or healthcare institution is ISO15189 accredited or is recognised or approved by the relevant authority of the government of the place in which the laboratory or healthcare institution is located. This can be in the form of a copy of 'Certificate of Accreditation', 'Certificate of Compliance', or information printed out from an official government website. Please note

that separate documentary proof is required even if the test report from the laboratory or healthcare institution contains an ISO accreditation reference.

More detailed information on the test report and accreditation document requirements can be found in our [Hong Kong travel information](#) section on cathaypacific.com.

We also strongly recommend checking our [worldwide travel restrictions](#) and the official government website of your final destination for the latest requirements.

Please ensure your travellers bring all the necessary documents with them to the airport. We advise passengers to view [our latest travel checklists](#) before travelling.

Should you have any questions or concerns, please do not hesitate to contact your account manager.

Thank you for your continued support. We look forward to welcoming you and your travellers on board soon.