

Dear Travel Partner,

Date: 02/12/2021

Passengers arriving to Kazakhstan from foreign countries should have a negative PCR test certificate (no more than 3 days should pass from the day the result is issued till the moment of crossing the border of the Republic of Kazakhstan).

Persons who have received a full course of vaccination against COVID-19 in the Republic of Kazakhstan upon providing a documentary confirmation, do not need to present a negative PCR test certificate.

(!) Starting from 3 December, a mandatory PCR test regardless of vaccination is required for persons arriving from the following countries: Israel, Czech Republic, Netherlands, Belgium, UK, Italy, Germany, Australia, Canada, Egypt.

Persons arriving from the above-mentioned countries should self-isolate for 7 days, regardless of the result of the PCR test.

Exceptions:

1. Children under the age of 5;
2. Government delegations of the Republic of Kazakhstan

Transiting passengers:

- In case of transit flight via one of the restricted countries mentioned above and passenger did not cross the border, self-isolation is not required. Passengers need to show 72 hr Negative PCR test or Vaccination passport with 2 doses made in Kazakhstan (as it was in the previous decree).
- In case passengers travelling from one of the restricted countries via ALA, NQZ to third KZ cities, self-isolation will be at the passenger's final destination and the passenger is required to present a negative PCR test (regardless of passenger's vaccination passport status).

Rebooking:

If passengers are travelling on an AirAstana operated international flight and would like to either change dates or destination, please follow the below:-

1. Date change without penalty to any future date (collecting fare difference, if applicable).
2. Re-route to an alternative route operated by Air Astana without penalty (collecting fare difference if applicable)

The above applies for international travel until 28 February 2022 (i.e. all travel should be completed by 28 February 2022). All changes should be requested before 31 December and not later than 72 hours before the original departure date.

Please visit <https://airastana.com/kaz/en-us/Information/Air-Astana->

[Secure/Rebooking-Refunds](#) for full details.

For more information, please visit <https://airastana.com/kaz/en-us/Information/Air-Astana-Secure>.

We kindly request you to update your clients with the necessary information on travel to Kazakhstan.

Further updates will be notified if there are any changes to the above rules.