TAP has just renewed the "Book with Confidence" campaign, offering even more flexibility and reassurance.

For new issuances between 1December 2021 and 28February 2022, the campaign that has allowed TAP customers to make plans with greater peace of mind over the last year will be in force.

This condition is reflected in the fare rules, so that the change can be recalculated, like any other, in your GDS.

## **NEW ISSUANCE (between 01DEC21 and 28FEB22)**

## **Terms and Conditions - Free of Charge**

- Waive of Rebooking Fee (DU)(1) but difference in fare must be charged if applicable;
- Rerouting permitted for all Brands;
- Reservation must be cancelled before departure, but ticket can be left OPEN;
- Changes not permitted in case of NOSHOW in Discount and Basic Brands(2)
- Applicable to tickets issued between 01DEC21and 28FEB22 for travel dates within the system booking range;
- Valid to all Brands, DISCOUNT included;
- New Travel Dates: within ticket validity;
- Valid for TAP Fares only;
- Valid for TAP Corporate & TAP Miles&Go tickets.

(1)Unlimited changes only if tickets are reissued until 28FEB22

(2) for DSC and BSC fares, changes after noshow are not permitted even when Automatic Ticket Changer systems allows the change. Non compliance with this condition, will result in ADM.

Additionally, given the increase in travel restrictions, TAP offers special conditions for tickets issued until 30 November and with travel dates between 28 November 2021 and 15 January 2022.

## 047 Tickets Issued Until 30NOV21 and Travel Dates Between 28NOV21 and 15JAN22

## **Terms and Conditions - Free of Charge**

- Waive of Rebooking Fee (DU);
- Fare Difference is to be charged, if applicable;
- Applicable to TAP 047 Tickets issued until 30NOV21, with travel dates between 28NOV21 and 15JAN22, on all TAP routes;
- New travel dates within the ticket validity (both totally unused or partially used tickets);
- Rerouting permitted;
- Reservation must be cancelled before departure, but ticket may be left OPEN. In case of NOSHOW this Waive does not apply;
- Valid for all Brands including Discount;
- Mandatory endorsement BWCOLDTKTS;

- Valid for TAP Fares only;
- Valid for TAP Miles&Go and TAP Corporate tickets.