



Revenue Management & Marketing Automation
New Delhi

Date: 30 November 2021

WAIVER 26/MCT-DEL/2021 - International misconnecting passengers due RT-PCR test formalities on arrival at Delhi Airport.

In view of the recent Revised Guidelines for International Travel issued by Ministry of Health and Family Welfare dated 28NOV21, indicating Guidelines for International Travel in view of reporting of New Covid Variant (SARS-COV-2B.1.1.529: named Omicron) passengers arriving from the following origin airports viz. *Dhaka (Bangladesh), Singapore, Hong Kong, Tel Aviv (Israel), Frankfurt (Germany), Paris (France), London (United Kingdom) and Birmingham (United Kingdom)* to **Delhi Airport** will be **mandatorily** required to undertake RT-PCR test and will be allowed **travel to their onward destinations only in case of negative results.**

It is likely that the new development will cause misconnections for passengers having onward connection within 6 hours of their flight arrival, which may not be possible after completion of COVID test formalities.

With regards to above, to facilitate passenger convenience, ***passengers may be allowed to re-book on the first available service to the same or nearest alternate destination, in case flight to the original destination is not available.*** Rebooking will be allowed to any available RBD maintaining Cabin Class. Re-booking charges will stand **waived. No stop-over will be allowed.**

Applicability: Applicable for **all 098 documents, having a firm ticketed itinerary with an onward Connecting flight within 6 Hours on Air India flights only.**

The waiver will only be **applicable for firm tickets issued till 30NOV21 for travel date 01DEC21 onwards.**

Waiver to be used: **26/MCT-DEL/2021**

Please disseminate to all concerned.