

Airports/Flights affected	Any BA through booking from India to Canada via LHR (<u>not v.v.</u>)
Tickets issued by	Ticket needs to have been issued prior to booking cancellation
Ticket Travel dates	11 August 2021 – 28 November 2021
Rebooking Allowed	<p>Option 1 – Move LHR to Canada flight Rebook alternative connection to allow for testing to take place in London upon arrival. The new LHR-Canada flight will have to be within 72 hours of original flight. Rebook onto BA Prime operated service on the same routing into the same class as the original flight or lowest available in the same cabin.</p> <p>If customer tests positive, international sector can then be rebooked one more time onto the next possible service following same class rules as above.</p> <p>Option 2 – Move India to LHR flight Rebook onto an earlier British Airways operated flight between India and LHR to provide sufficient time in LHR for a COVID test to take place. Customers can only bring the India-LHR sector forward by a maximum of 72 hours. Rebook onto a British Airways operated service on the same routing into the same class as the original flight or lowest available in the same cabin.</p> <p>If customer tests positive, international sector can then be rebooked one more time onto the next possible service following same class rules as above.</p> <p>Option 3 Rebook onto the same itinerary for a future date inside ticket validity. No change fees but ticket will need to be requoted and any difference in fare charged to the customer.</p>
Defer Booking	For BA-125 ticketed customers yet to start their journey use the BwC (Book with Confidence) voucher policy.
Refunds Allowed	No – unless fare rules permit
Redemptions included	Yes
Available for Trade	Yes
Important Information	<ul style="list-style-type: none"> • Entry or transit restrictions and scheduled services may change at any time. • With the additional Government of Canada requirements, all costs incurred due to tests, hotels, meals, etc are the responsibility of the customer. • It is the responsibility of the customer to ensure they have the correct documentation to enter the UK for testing • Bookings actively cancelled by BA due to an invalid connection will contain “CANCELLED DUE TO CANADIAN TRANSFER RESTRICTIONS” as an OTHS message in the PNR.

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| | <ul style="list-style-type: none">• Only applicable to transfer bookings via LHR and for international to international connections between India and GB only.• International sectors must be operated by BA.• One ticket change allowed from the above options and a further change if the customer tests positive for COVID during testing.• When rebooking the international sector, please rebook in to the lowest available RBD, in the same cabin only.• Must add BA INVOL REROUTE DUE CANADA COVID-19• Adherence to commercial policies/conditions of carriage guidelines remains entirely the responsibility of the user. BA reserves the right to withdraw guidelines at any time. |
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