VSbulletin   virgin atlantic

VSbulletin COVID-19 Ongoing Travel Disruption - 14 October 2021

It remains a dynamic time for international travel and we're continually reviewing our flying schedules in response to the ongoing impact of Covid-19 and any restrictions in the destinations we fly to. We hope to be back to a full flying programme as soon as we can.

We're expanding our portfolio of flights to South Africa, following the country's removal from the Red List. From 8 November, flights from London Heathrow to Johannesburg will increase from three times a week to a daily service. The relaunch of the airline's Heathrow to Cape Town service is also being brought forward and from 17 December, we will be flying three times weekly.

Following the announcement that the US borders will reopen for fully vaccinated international visitors from November, a confirmed date for the easing of US entry rules is still pending. As a result, we've had to adjust some of our US schedules and taken the difficult decision to slightly push back the restart of Orlando services.

We apologise to any customers affected by a rescheduling or cancellation.

Everything you need to know to assist our customers with date changes and refunds can be found [here](#).

As a result of the fast-moving travel environment, we continue to make schedule changes which will affect our Flying Programme for the coming weeks.

- We are reducing frequencies on several routes, however to ensure impacted passengers can continue with their travel plans, they will be reprotected to the most suitable alternative departure.

- Where a flight is cancelled, and due to limited operations to these destinations, there will be no reprotection option available, these sectors will appear as UN.

Bookings affected by these changes will be updated in your GDS on Saturday 16 October 2021.

Cancellations Effective until & including		
USA	LHR-MCO	7 Nov 2021
	MAN-MCO	7 Nov 2021
Caribbean	MAN-MBJ	23 Apr 2022
China	LHR-PVG	7 Nov 2021

We are also making some frequency updates on selected routes. We will continue to keep our website up to date with all the latest updates to schedule and travel restrictions.

During October we plan to maintain operations on the following

routes, subject to late changes:

Our flying programme		
USA	LHR-ATL-LHR	Daily
	LHR-BOS-LHR	4 per week
	LHR-JFK-LHR	11-17 Oct, 16 per week 18-31 Oct, 18 per week
	LHR-LAX-LHR	11 per week
	LHR-MIA-LHR	4 per week
	LHR-SFO-LHR	5-17 Oct, 3 per week 18-31 Oct, 4 per week
Caribbean	LHR-BGI-LHR	Daily
	LHR-MBJ-LHR	3 per week
	LHR-ANU-LHR	3 per week
	LHR-GND-LHR (via BGI)	2 per week
	LHR-SVD-LHR (via BGI)	2 per week
	MAN-BGI-MAN	3 per week

South Africa	LHR-JNB-LHR	3 per week
India	LHR-BOM-LHR	Daily
	LHR-DEL-LHR	Daily
Pakistan	LHR-LHE-LHR	2 per week
	LHR-ISB-LHR	2 per week
	MAN-ISB-MAN	2 per week
Hong Kong	LHR-HKG	2 per week
	HKG-LHR	Daily
Nigeria	LHR-LOS-LHR	Daily
Israel	LHR-TLV-LHR	Daily

Our partners are also back in the skies, and here's a reminder of where they are flying long-haul from the UK in October.

Our partner Delta Air Lines flying programme

LHR-ATL-LHR	Daily
LHR-JFK-LHR	1-19 Oct, Daily 20-31 Oct, 10 per week
LHR-DTW-LHR	3 per week from 18 Oct

Please check here regularly for updates and here for specific flight status.

Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller via SMS and email.

Face Mask Exemptions & Special Assistance

We need to remind you that if any of our customers require a mask exemption or have any pre-existing medical conditions,

these need to be disclosed to Virgin Atlantic at least 48 hours prior to travel.

Covid-19 Passenger Travel Information

Everything your customers need to know before travelling and our flexibility policy can be found [here](#).

Our Customer Centre are busy helping customers who have booked directly with Virgin Atlantic, and this means they are unable to respond to queries from our agency partners or our mutual customers

Fly safe, fly well