

SC77/GB/21

## Vaccinated Travel Lane from United Kingdom into Singapore- Update

---

Dear Trade Partner,

Further to our recent communication SC72/GB/21, please find below conditions for servicing existing bookings on VTL/non-VTL flights and transfer of bookings on to non-VTL flights and vice versa..

### 1. New Bookings

Only eligible passengers that meet the VTL requirements can travel on designated VTL flights into Singapore. Please refer [here](#) for more information about designated VTL and non-VTL flights

### 2. Existing Bookings

(a) Passengers who are currently booked on a non-VTL flight and need to be changed to a VTL flight:

- Fare difference and reissuance fees are waived for all such tickets issued on or before 09 Oct 2021.
- Rebooking is only allowed on the same OD (origin-destination), cabin class and booking class. If the same booking class is not available, you can rebook to the next higher available booking class.
- Please quote waiver code **VTL021021** in endorsement box when reissuing via GDS.

(b) Passengers who have had their flight converted to a designated VTL flight and do not meet the VTL eligibility criteria:

- Such PNRs can be rebooked on to a non-VTL flight in the same cabin/booking class. If same booking class is not available, you can book on the next higher booking class.

- Fare differences (ADC) and reissuance fees will be waived for reissuance on or before 31 October 2021.
- Please quote **NVTL011021** in endorsement box when reissuing via GDS.
- Full cancellation is permitted for such bookings using waiver code **NVTL021021**.

(c) Passengers who are travelling with children below 12 and originally booked on a VTL flight, passengers who were re-accommodated to a non-VTL flight by SIA and would like to be reinstated back to the original flight:

- Such passengers can be rebooked back to the original VTL flight in the same cabin class and same booking class if available.
- If the same booking class is not available, they can be rebooked on the next higher available booking class.
- Please quote **NVTL011021** in endorsement box when reissuing via GDS.
- Full cancellation is permitted for such bookings using waiver code **NVTL021021**.

Passengers are required to check on the prevailing entry requirements imposed by the countries they are travelling to, including any restrictions on the age of travellers and vaccination status before booking their flights.

Please click [here](#) for an infographic detailing the VTL requirements.

Thank you for your co-operation and continued support.

Best Regards,