Dear Trade Partner.

Emirates' flexible re-booking policy provides customers more opportunities to use their unused tickets or to book tickets for future plans. This re-booking policy continues to covers your client's travel up to 31st May 2022.

Effective for tickets issued on or after the 12th October, there are a few amendments to our COVID19 travel waiver policy.

In summary these are:

- · Re-booking to be in the same RBD as ticketed.
- Re-booking to the same origin / destination as ticketed, instead of same region.
- · No-show penalty to be applied as per fare rules.
- Fare difference applies if there is change in travel season.

Customers are reminded that travel restrictions remain in place, and travellers will only be accepted on these flights if they comply with the eligibility and entry criteria requirements. Travel and entry requirements change frequently, and for these reasons we ask you to check via Partners Portal or Emirates.com for the latest requirements.

All information about where Emirates are flying now, the full re-booking policy and the travel requirements for each country, are available on the Emirates Partners portal.

If you have not registered on our dedicated Trade Partners Portal, please click <u>here</u> to complete the easy 2 step process to start enjoying the benefits of receiving information first hand, bespoke for our partners.

We thank you for your continued partnership and if you have any queries on Emirates products and services please contact your local Emirates Sales Team.

Latest COVID-19 Travel Trade Change and Refund Policy

As always, we are grateful for your support and for any queries or additional information please reach out to your local Emirates Sales team.