

## Sales Talk

Sales Talk No. 1042 11 October 2021

## Subject: Revised GF Ticketing Procedures for reduced operation Capacity By Pakistan.

This Sales Talk cancels and supersedes Sales Talk No. 1036 dated 26August2021 in its' entirety.

Effective immediately the following procedures are to be applied to all Gulf Air passengers affected by reduced operating capacity of GF flights to/from Pakistan over the period **04 May2021 through 31 January 2022** (both dates inclusive).

Ticketing Date	Tickets issued on/before 08 October 2021
Options available for passengers impacted By this reduced operating Capacity.	Amend travel date for travel up to/including 31 March 2022 (no change fees; difference in fare does not apply)  Hold the ticket for up to 18 Months from the original ticket issuance date, irrespective of the ticket validity (this policy does not apply to expired tickets)  Refund to original form of payment (refund fees do not apply)  Changes can be made to any route in the same country

## **Involuntary Refunds:**

Full refunds (on totally unused tickets) or partial refunds (on partially used tickets must be actioned in the normal way ensuring the following OSI remark is added to the booking:

OSI GF AUTHORISED REFUND DUE PK ARRIVAL RESTRICTIONS.

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