

Qantas International restart - Passenger requirements reminder

In much welcome news, the Australian Government recently announced the reopening of Australia's international borders next month.

With the chance to reconnect with family and friends in Australia back on the horizon, we are now preparing for Qantas international flights to resume from 15 November 2021, starting with flights between London (Heathrow) and Sydney.*

To travel on these flights, customers must meet the below requirements for travel:

- **Customers must be an Australian citizen, permanent residents or the immediate family of an Australian Citizen or permanent resident or hold an approved visa.**
- **Customers on Qantas international flights will be required to be fully vaccinated at the time of travel with a TGA-approved or recognised vaccine (some exemptions for medical reasons and children).**
- **Customers will be required to return a negative COVID-19 PCR test 72 hours prior to departure.**
- **Customers will be required to home quarantine for seven days on arrival into Australia, in accordance with the requirements from the Federal and New South Wales governments.**

If customers are not able to meet the above requirements as outlined by the [Federal and State and Territory travel entry requirements](#), they will not be able to travel.

If customers wish to travel beyond New South Wales to their home state, arrival quarantine requirements must be met before onward travel. They will then also need to follow the relevant health and quarantine requirements of the State or Territory to which they are travelling. Before booking and travelling, customers should check the latest State or Territory government travel requirements. Further information and links to each government website can be found [here](#).

For more information on the restart of international flight requirements, please visit [Qantas Agency Connect](#), or read our FAQ's for agents [here](#).

Whilst we are yet unsure as to when Australia will reopen for international visitors that are not Australian citizens or permanent residents, the government have indicated that they

will continue to work towards a phased approach of border re-opening as and when it is safe to do so.

Please share this amongst your wider team as appropriate to ensure that all are aware of the current requirements. We will keep you updated as more information becomes available. As our international network continues to evolve, we'll provide product, service and network updates, so keep an eye out for further updates.

In the meantime, we hope that you all agree this is a positive step and thank you for your continued support.