

DSL/INC/057/2021-22/MKTGNR

Dated: 28th Sep 2021

Dear Travel Partner's,
Northern Region.

Sub: Waiver no. VBMAB/32-INT US/SEP21

In view of the Proclamation by the Whitehouse with restrictions in travel requirements which is still continuing has affected travel plans & utilization of holding tickets for certain section of passengers.

The current waiver VBMAB/32-INT/DEC20 offers extension of validity of tickets till 31 Dec 2021 for completion of journey.

In view of above mentioned proclamation, it has been decided to extend the current waiver **VBMAB/32-INT/DEC20** with some flexibility/ changes to our esteemed passengers which would only be applicable for journeys between direct India and US sectors. The waiver number associated with certain amendments is also revised in order to avoid ambiguity and the details are as per below:

WAIVER NUMBER: VBMAB/32-INT US/SEP21:

(A) NEW TICKET TRAVEL VALIDITY: The travel validity of all **such tickets which is currently till 31 Dec2021 is extended till 31 Mar 2022**. Hence the revised travel stands as **31 Mar 2022** and passengers need to complete the journey on/before 31 Mar 2022. For such requests from the passengers, the old tickets need to be reissued and made good for travel for completion of journey on/ before 31 Mar 2022. During reissuance, the validity of such reissued tickets may be manually changed to **31 Mar 2022** and appropriate waiver code must also be entered in the endorsement box.

(B) NEW REFUND VALIDITY: The refund validity of such old tickets would however remain the same as 31 Mar 2022.

All other terms and conditions of the Waiver no. VBMAB/32-INT/DEC20 to be applicable.

Passengers who have already availed Waiver: VBMAB/32-INT/DEC20 but could not travel due proclamation would also be eligible for the offer.

Stay Safe, Stay Healthy.

Team Air India Marketing,
Northern Region, N.Delhi

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