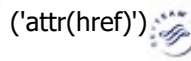


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Whatsapp: +54 11 4940-4798 from Mon to Fri from 9.00 am to 6.00 pm/ Sat, Sun and holidays from 7.00 am to 11.00 pm (['attr\(href\)'](#))

[Contact us](#) (['attr\(href\)'](#))

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Política comercial



POLICY ON TICKET EXCHANGE

Due to the coronavirus pandemic, many of our plans had to be re-scheduled. As a result, to help you organize your trip with Aerolíneas Argentinas, we have made exchanging your ticket more flexible. As soon as conditions permit, we would like to continue discovering Argentina and the world together.

Tickets issued up to June 1, 2021 (SuperFlex changes)

A) Passengers WITH or WITHOUT CANCELED FLIGHTS with original travel date from March 15, 2020, may make a first change with the following conditions provided that the new travel date ends:

- **On/before December 15, 2021 in domestic flights**
- **On/before June 30, 2022 in regional/international flights**

Changes of date (*)

- Without fare/miles difference, as long as the new ticket is for the same season as the original ticket (*).
- Without penalty, in all cases

Changes of route (*)

- Without penalty, but paying the fare/miles difference, if any..

In case of tickets issued as from April 16, 2021, to/from regional and international destinations, this exchange policy may only apply for the purposes of postponing the date of the original trip; i.e., if the passenger requests that the date of the trip be brought forward, the penalty applicable pursuant to the fare regulations and the relevant fare difference, if any, shall apply.

Exception: Passengers traveling between August 7 and September 30, 2021 from / to regional and international destinations who have already made their change without charge granted by this policy, may access a new change free of charge with the same conditions described here.

Covid19 Commercial Policy Conditions

B) Passengers wishing to change the date of their trip for a date ending after of:

- **December 15, 2021 in domestic flights**
- **June 30, 2022 in regional/international flights**

In this case, the COVID-19 SuperFlex commercial policy described above shall not apply, but, rather, the conditions of the relevant fare shall be applicable. The change may be made as long as the fare regulations of the original ticket allow it, and the passenger shall pay the applicable penalty and/or fare difference.

Tickets issued from June 2 to September 30, 2021

Passengers with tickets issued from June 2 to September 30, 2021, from/to any destination may make the first change without penalty, only paying the fare difference, if any.

- Under this condition, only 1 (one) change may be made before the date of the original trip. If any of these conditions is not met, the penalty corresponding to the original fare shall be applied when making the change.

- If the ticket was purchased at a travel agency, the change must be requested to said agency. However, if it was purchased directly to Aerolíneas Argentinas, you must contact us through our WhatsApp ('attr(href)') line.

- Changes of destination must be made within the same flight network as that of the original ticket (i.e., domestic tickets may only be exchanged for domestic tickets and regional/international tickets may only be exchanged for regional/international tickets).

Exception: Passengers traveling between August 7 and September 30, 2021 from / to regional and international destinations may make a change without penalty or fare difference as long as their new travel date is on / before 06/30/22 and respect the season of the original ticket. The change must be made before the year of purchase of the ticket. See the rest of the conditions in the Superflex Policy.

We endeavor to take care of you and provide you with the best service.
