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## VSbulletin COVID-19 Ongoing Travel Disruption - 19 Aug

It continues to be a dynamic time for international travel with ongoing travel restrictions to and from many of the countries we operate to.

As a result of ongoing travel restrictions from the UK to the US, we have pushed back the restart of some transatlantic flights, including our Orlando services from London Heathrow and Manchester and Las Vegas services from Heathrow.

We're sorry for the inconvenience caused to our customers and look forward to returning to these destinations as soon as possible. World-leading vaccination programmes in both countries means the transatlantic corridor can safely open in both directions and we continue to urge the UK Government to go further and move the US to the UK's 'Green list' and for the

Biden administration to repeal the 212F proclamation, which currently prevents UK visitors from entering the US.

As a result of the fast-moving travel environment, we continue to make schedule changes which will affect our Flying Programme for the coming weeks.

- We are reducing frequencies on several routes, however to ensure impacted passengers can continue with their travel plans, they will be reprotected to the most suitable alternative departure.
- Where a flight is cancelled, and due to limited operations to these destinations, there will be no reprotection option available, these sectors will appear as UN.

Bookings affected by these changes will be updated in your GDS on Saturday 21 August 2021. Our most up to date flexibility policy can be found <a href="here">here</a>

Cancellation Effective un	ns til & including	
USA	LHR-MCO	22 Sep
	MAN-MCO	22 Sep

LHR-LAS	7 Sep
LHR-SFO	9 Sep
MAN-ATL	7 Sep
MAN-JFK	8 Sep

We are also making some frequency updates for August on selected routes. We will provide schedules for September as soon as details become available and will continue to keep our website up to date with all the latest updates to schedule and travel restrictions.

During August we plan to maintain operations on the following routes, subject to late changes:

Our flying programm	ne	
USA	LHR-ATL-LHR	12-22 Aug, 4 per week 23-31 Aug, 5 per week
	LHR-BOS-LHR	3 per week
	LHR-JFK-LHR	14 per week
	LHR-LAX-LHR	3 per week
	LHR-MIA-LHR	3 per week
Caribbean	LHR-BGI-LHR	7 per week

	LHR-MBJ-LHR	3 per week
	LHR-ANU-LHR	3 per week
	LHR-GND-LHR (via BGI)	2 per week
	MAN-BGI-MAN	3 per week
South Africa	LHR-JNB-LHR	3 per week
India	LHR-BOM-LHR	3 per week
	LHR-DEL-LHR	2 per week
Pakistan	LHR-LHE-LHR	2 per week
	LHR-ISB-LHR	3 per week
Hong Kong	LHR-HKG	2 per week from 28 Aug
	HKG-LHR	7 per week
Nigeria	LHR-LOS-LHR	7 per week
Israel	LHR-TLV-LHR	5 per week

Our partners are also back in the skies, and here's a reminder of

where they are flying long-haul from the UK.

## Our partner Delta Air Lines flying programme

LHR-ATL-LIHR

Daily

LHR-JFK-LHR

5 per week

Please check <u>here</u> regularly for updates and <u>here</u> for specific flight status.

Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller via SMS and email.

## **Covid-19 Passenger Travel Information**

Everything your customers need to know before travelling and our flexibility policy can be found <a href="here">here</a>.

Our Customer Centre are busy helping customers who have booked directly with Virgin Atlantic, and this means they are unable to respond to queries from our agency partners or our mutual customers. If you have any questions, please contact Sales Support

For all other VSbulletin information, please visit <a href="https://www.vsflyinghub.com/en/vsbulletin">https://www.vsflyinghub.com/en/vsbulletin</a>

For DL ticketed customers please contact UK Delta Sales Support or Email

For Delta's up to date information please visit Delta Professional: pro.delta.co.uk

Fly safe, fly well



If you have any questions please contact our Sales Support team

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