

**Subject:** Coronavirus Waiver Policy Update

[Online version](#) | [Add Emirates to your safe senders list](#)

**Emirates**

[Travel Assistance](#) | [Emirates Agents](#) | [Featured Fares](#)

**Emirates**

[Travel Assistance](#)  
[Emirates Agents](#)  
[Featured Fares](#)

## Coronavirus Rebooking Policy

Emirates' flexible re-booking policy provides customers more opportunities to use their unused tickets or to book tickets for future plans. This re-booking policy now covers your client's travel up to **31 May 2022**.

Customers are reminded that travel restrictions remain in place, and travellers will only be accepted on these flights if they comply with the eligibility and entry criteria requirements. Travel and entry requirements change frequently, and for these reasons we ask you to check via Partners Portal or [Emirates.com](https://www.emirates.com) for the latest requirements.

All information about where Emirates are flying now, the full re-booking policy and the travel requirements for each country, are available on the [Emirates Partners portal](#).

If you have not registered on our dedicated Trade Partners Portal, please click [here](#) to complete the easy 2 step process to start enjoying the benefits of receiving information first hand, bespoke for our partners.

Please continue to use code "ROGW006 COVID19"

- For refunds via Galileo above remark to be added in "Airline Authority" box.
- For refunds via Worldspan above remark to be added in "Airline Authority" box.
- For refunds via Sabre above remark to be added in "Waiver" box.
- For refunds via Amadeus above remark to be added as "TRFU/WA Waiver Code".

## Latest Travel Trade Change and Refund Policy

As always, we are grateful for your support and for any queries or additional information please reach out to your local Emirates Sales team.

---

# Coronavirus Rebooking Policy

Emirates' flexible re-booking policy provides customers more opportunities to use their unused tickets or to book tickets for future plans. This re-booking policy now covers your client's travel up to **31 May 2022**.

Customers are reminded that travel restrictions remain in place, and travellers will only be accepted on these flights if they comply with the eligibility and entry criteria requirements. Travel and entry requirements change frequently, and for these reasons we ask you to check via Partners Portal or [Emirates.com](https://www.emirates.com) for the latest requirements.

All information about where Emirates are flying now, the full re-booking policy and the travel requirements for each country, are available on the [Emirates Partners portal](#).

If you have not registered on our dedicated Trade Partners Portal, please click [here](#) to complete the easy 2 step process to start enjoying the benefits of receiving information first hand, bespoke for our partners.

Please continue to use code "ROGW006 COVID19"

- For refunds via Galileo above remark to be added in "Airline Authority" box.
- For refunds via Worldspan above remark to be added in "Airline Authority" box.
- For refunds via Sabre above remark to be added in "Waiver" box.
- For refunds via Amadeus above remark to be added as "TRFU/WA Waiver Code".

## Latest COVID-19 Travel Trade Change and Refund Policy

As always, we are grateful for your support and for any queries or additional information please reach out to your local Emirates Sales team.

# Discover Emirates



## The Emirates Experience

Every flight is a destination in itself when you Fly Better. Savour delicious meals and beverages on board.



## Inflight Entertainment

Fly better with up to 4,000 channels on our award-winning inflight entertainment system, ice.



## Travel Safety

Find out about the measures we're taking to keep you safe and protected at every step of your journey.



## The Emirates Experience

Every flight is a destination in itself when you Fly Better. Savour delicious meals and beverages on board.



## Inflight Entertainment

Fly better with up to 4,000 channels on our award-winning inflight entertainment system,

ice.



## Travel Safety

Find out about the measures we're taking to keep you safe and protected at every step of your journey.

