



VSbulletin COVID-19 Ongoing Travel Disruption - 5 Aug

It continues to be a dynamic time for international travel with ongoing travel restrictions to and from many of the countries we operate to.

Virgin Atlantic is delighted to announce new flying to the Bahamas from London Heathrow this winter. We will launch twice-weekly services from London Heathrow commencing on 20 November and flights will go on sale from 11 August 2021. In addition, from 31 October, we'll be increasing our services to the much-loved island of Barbados. Flights from Manchester to Barbados will increase from three times a week to five times and from Heathrow, daily flights will increase to 11 times a week. You'll see these services in your GDS from 11 August 2021.

The UK Government has confirmed updates to the Red, Amber, Green (RAG) country lists based on its risk-based traffic light system for arrivals to England. This includes that from 0400 on

Sunday 8 August India will move from the Red list to the Amber list. You can see the announcement here

https://www.gov.uk/government/news/international-travel-country-listings-update

As a result of the fast-moving travel environment, we continue to make schedule changes which will affect our Flying Programme for the coming weeks.

- We are reducing frequencies on several routes, however to ensure impacted passengers can continue with their travel plans, they will be reprotected to the most suitable alternative departure.
- Where a flight is cancelled, and due to limited operations to these destinations, there will be no reprotection option available, these sectors will appear as UN.

Bookings affected by these changes will be updated in your GDS on Saturday 7 August 2021. Our most up to date flexibility policy can be found here

Cancellations
Effective until & including

USA	LHR-IAD	24 Aug
	LHR-SEA	24 Aug
Hong Kong	LHR-HKG	21 Aug
China	LHR-PVG	21 Aug

We are also making some frequency updates for August on selected routes. We will provide schedules for September as soon as details become available and will continue to keep our website up to date with all the latest updates to schedule and travel restrictions.

During August we plan to maintain operations on the following routes, subject to late changes:

Our flying programm	e	
USA	LHR-ATL-LHR	4 per week
	LHR-BOS-LHR	3 per week
	LHR-JFK-LHR	14 per week
	LHR-LAX-LHR	7 per week
	LHR-MIA-LHR	3 per week
Caribbean	LHR-BGI-LHR	7 per week

	LHR-MBJ-LHR	2-10 Aug, 2 per week 11-31 Aug, 3 per week
	LHR-ANU-LHR	3 per week
	LHR-GND-LHR (via BGI)	2 per week
	MAN-BGI-MAN	3 per week from 7 Aug
South Africa	LHR-JNB-LHR	3 per week
India	LHR-BOM-LHR	2-8 Aug, 2 per week 9-31 Aug, 3 per week
	LHR-DEL-LHR	2-8 Aug, 3 per week 9-31 Aug, 2 per week
Pakistan	LHR-LHE-LHR	2 per week
	LHR-ISB-LHR	3 per week
Hong Kong	LHR-HKG	2 per week from 22 Aug
	HKG-LHR	7 per week
China	LHR-PVG-LHR	1 per week from 22 Aug
Nigeria	LHR-LOS-LHR	7 per week
Israel	LHR-TLV-LHR	11-31 Aug, 5 per week

Our partners are also back in the skies, and here's a reminder of where they are flying long-haul from the UK.

Our partner Delta Air Lines flying programme		
LHR-ATL-LIHR	Daily	
LHR-JFK-LHR	5 per week	

Please check <u>here</u> regularly for updates and <u>here</u> for specific flight status.

Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller via SMS and email.

Covid-19 Passenger Travel Information

Everything your customers need to know before travelling and our flexibility policy can be found here.

Our Customer Centre are busy helping customers who have booked directly with Virgin Atlantic, and this means they are unable to respond to queries from our agency partners or our mutual customers. If you have any questions, please contact Sales Support on

For all other VSbulletin information, please visit https://www.vsflyinghub.com/en/vsbulletin

For DL ticketed customers please contact UK Delta Sales Support or Email odelta.com

For Delta's up to date information please visit Delta Professional: pro.delta.co.uk

Fly safe, fly well



If you have any questions please contact our Sales Support team on <a>@fly.virgin.com.

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