

## As of July 26, 2021 - V20

We've updated our flexible re-booking policy for new and existing bookings made by customers worldwide. See below for additional details.

### Policy

<b>Itineraries</b>	All itineraries
<b>Ticket Stock</b>	014
<b>Ticket Issue</b>	Up to <b>August 31, 2021</b>
<b>Original Travel Dates</b>	Between March 1, 2020 - <b>August 31, 2022</b>
<b>Re-booking Window</b>	<b>For tickets issued on/before March 31, 2021:</b> Travel must be completed within 24 months from the date on the last unused flight. <b>For tickets issued on/after April 1, 2021:</b> Travel must be completed within 24 months from the date of issue of the original ticket.

### Re-protection Guidelines

Customers may change up to 2 hours before departing flight. No change fee per the applicable guidelines below.

#### **Policy Within Re-Booking Window**

- Change fees: **Waived.**
- ADCL: **Fare rules apply.**

#### **Policy Outside Re-Booking Window**

- Change fees: **Applies.**
- ADCL: **Fare rules apply.**

#### **Change of Destinations**

- Passengers may choose to travel to/from an alternate Air Canada destination within ticket validity.
- Change fees are waived and ADCL will apply.

#### **Aeroplan Flight Rewards**

Please refer the customer to Aeroplan.

## Refunds

**As per fare rules.** Any residual value is lost for non-refundable amounts.

Passengers may choose to:

- Hold for future travel credit (applicable to GDS bookings only).
- Convert the remaining value towards Aeroplan points or store the remaining value on an Air Canada Travel Voucher.

## Ticket Endorsement

We have modified our fare rules to set the change fee at \$0, whereby the change fee is automatically waived. If the fee is not automatically waived for a qualifying ticket, please use ticket endorsement code **CHNGFEE20**.