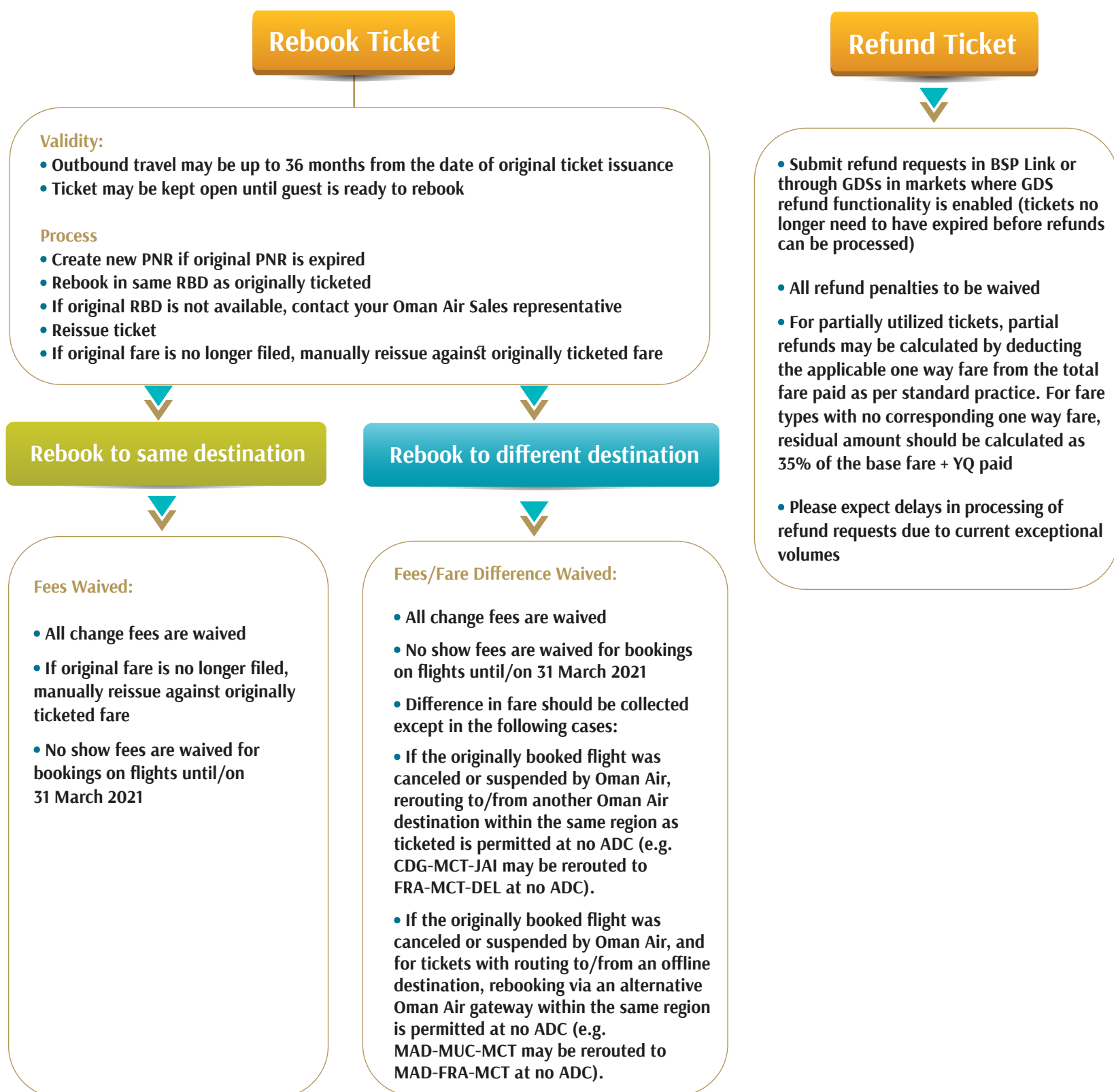


COVID-19 REBOOKING POLICY

Due to the current situation we have introduced greater flexibility to our rebooking procedures. The procedure outlined here applies to all tickets that:

- Are issued on/before 31 October 2021
- For travel on/after 01 February 2020



General Points

1. Where original PNR is not active, create new PNR and re-associate tickets. Contact Oman Air for assistance if required.
2. Where ticket coupon status has been suspended due to no-show, please contact Oman Air for assistance.
3. Residual amount may be transferred to EMD, in case the date change/re-route results in lower ticketed fare than originally paid.
4. No ticket endorsement is required for changes made in accordance with this policy unless re-protection on other carrier takes place; For re-protected, tickets should be endorsed with (INVOL CHG DUE COVID).
5. All rebookings should be completed by 31st December 2021.

COVID-19 REBOOKING POLICY



To facilitate rebookings for guests with tickets to/from destinations that are currently suspended, the following re-routing options with our interline partners may be used.

Partial re-protection is permitted on below interline carriers

Ticketed Origin / Destination	Re-route via	Interline Carrier	RBD for Interline Sector (Business Class)	RBD for Interline Sector (Economy Class)
LHR, CDG, MUC, ZRH, MIL	FRA	LH	D,Z	L,Q,S,T
MUC	FRA	9B	F	Y
CAN	KUL	MH	C,D	L,M,N,S,V
CGK	KUL	GA	D	T,V
CMN	CAI	MS	J	E,H,W
NBO	DAR	KQ	D,I,Z	H,L,Q,T
BLR, CCJ, GOI, HYD, JAI, LKO, MAA, TRV	BOM, DEL, COK	AI	D,J	Q,T,U,V,W

Complete re-protection is permitted on QR in specific cases

Ticketed Origin / Destination	Complete itinerary Re-protection via QR	Interline Carrier	RBD for Interline Sector (Business Class)	RBD for Interline Sector (Economy Class)
IKA, DMM, MED, RUH, JED, LGK, AKL, DPS, MLE, PEN, PEK, CTU, TRV, SYD, MEL, PER, ADL, CGK, PNH, RGN, HKT, KBV, CNX, SGN, ICN, RGN, HAN, KIX, HND, NRT, CMN, CPT, TUN, LAD, JRO, KGL, ADD, EBB, LOS, BNE, PAR, MUC, ZRH	DOH	QR	U, R, I, D, C, J, Z	G, E, X, W, O, T, Q