

Dear Sales Agent,

In case of operational schedule changes to PIA flights, PIA Offices are generally responsible for re-accommodating/offering alternate to disrupted bookings. Agents should not add flight segments for getting tickets INVOL re-issued as it is in the scope of PK counters. Agents or Pax must contact the PK offices / Contact Centre.

****Note: Excessive Rebooking may render the agent liable for auto-generated churning ADMs.***