


**Subject:** RE: Important latest news from LATAM 📢

- New refund exchange policy 01 July 2021
- FARES - Tickets issued from July 7, 2021

<b>Description:</b>	This is to inform that starting July 07, 2021, all new ticket purchases will cease to have the "free of penalty" attribute in the fare regulations. Due to this, it is especially important to inform the customer of all the ticket modifications and refund conditions associated to the brand purchased.
<b>Scope:</b>	All tickets issued on or after July 07, 2021.
<b>Implementation date:</b>	July 07, 2021
<b>Considerations:</b>	<ul style="list-style-type: none"><li>• For details on the fare regulation, always refer to your distribution system.</li><li>• Remember that customers with tickets purchased until July 06, 2021 who change their tickets on or after July 07, 2021 will be allowed to make their first change free of penalty, subject to fare differences. Subsequent changes will be subject to the type of reissue and the regulations for the brand purchased. a) Exchange reissue (change to the 1st ticket coupon); the first change is free of penalty while all subsequent changes will be subject to the new regulation. b) Historical reissues (change to the 2nd coupon or trip already commenced); the multiple changes condition in the original fare is maintained.</li></ul> <p>Customers requiring flexibility due to the COVID situation may apply to the commercial exceptions provided under Ticket Modifications &gt; Commercial Exceptions &gt; <a href="#">Exceptions due to Medical Reasons</a></p>
<b>Exception:</b>	N/A

- We remind you that by offering a bundle Top ticket, your clients can take advantage of the following benefits:



**Two checked baggage included**




**Free access to LATAM + subject to availability**

What are the attributes of a LATAM+ seat?

In these seats, passengers can travel more comfortably with more headspace and foot room

- More legroom
- Exclusive compartment for hand baggage
- Priority boarding
- Faster disembarkation



**It's the most flexible fare!**

It allows changes before and after the flight date without fee.

- Government restrictions for travellers

Dear Travel Agent,

We inform you of new changes in travel health requirements announced by the Government of Peru:

- Face shields: During boarding, flight and disembarkation, passengers with domestic and international travel must wear double face masks. The face shield will no longer be mandatory. Exception: Children under 2 years of age and passengers with respiratory difficulties other than COVID19.
- Health Declarations: the requirement of health declarations for domestic flights has been eliminated.

A negative test for COVID-19 (RT-PCR or antigens) is emphasized and continues to be a requirement. The test must be taken no more than 72 hours prior to entry from abroad to Peru. To find out about entry requirements for other countries, you can review the information [here](#).