

Subject: Air India LHR Schedule 15JUL21 - 31JUL21

Importance: High

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Dear Travel Trade Partner ,

Further to existing flights till 15th JUL 21, Air India has been permitted to operate with limited flights between UK & India for the period up to 31st JULY 21.

Please refer to attached [Air India LHR Flight Schedule for period 16JUL21 – 31JUL21](#) .

a. **Change Penalty Waiver:**

- 1)** For Ticketed itinerary, between 23 Apr 2021 till normalcy of flight schedule, charges for Date/Flight will be waived.
- 2)** Please note re routing is not permitted .
- 3)** First change will be free, for any subsequent changes, original ticketing conditions w.r.t penalties i.e., Change, No-show will apply.
- 4)** In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin class, although efforts must be made to book in the next higher RBD.
- 5)** Down selling of RBD/FARE is not permitted.
- 6)** Agent can re book any travel date till 29OCT2021 (except black out period : **Ex-India : 01 Aug- 10 Sep 2021 / Ex-UK: 15 Jul- 15 Aug 2021**)
- 7)** **To travel during black out period , date change charges & fare difference will apply .**
- 8)** Ticket re issue with Nil ADC .
- 9)** **Ticket re issuance waiver code : 14A / UK / 2021 (to be inserted in exchanged ticket Endorsement box) .**
- 10)** Free change can be availed only once, in case of subsequent changes, rules as per the original booking RBD will apply.

b. **Cancellation fee waiver for cancelled UK / IND / UK flights :**

- 1) In case passenger wants to cancel for tickets issued prior to 23 April 21 and travel post 23rd April 21, NIL cancellation charges will apply.
- 2) Full refund as Cancellation charge waived off .
- 3) Please cancel booking and raise RA on BSP.
- 4) Full refund Waiver code : 14A / UK / 2021 (to be inserted in Reason box with flight details)**
- 5) To avoid No show , please cancel domestic leg wherever international flight is cancelled**

Kindly advise all concerned including your passengers & Sub agents accordingly .

Thanks and Rgds,

Marketing Department
Air India

UK