

## Sales Talk

Sales Talk No. 1026

08 July 2021

## Subject: GF Ticketing Procedures for reduced operation capacity By Pakistan.

The following procedures are to be applied to all Gulf Air passengers affected by reduced operating capacity of GF flights to/from Pakistan over the period **04 May 2021 through 31 August 2021** (both dates inclusive).

Ticketing Date	Tickets issued on/before 07 July 2021
Options available for passengers impacted	Amend travel date for travel up to/including 31 August 2021 (no change fees; difference in fare
By this reduced operating	does not apply)
Capacity.	Hold the ticket for up to 18 Months from the original ticket issuance date, irrespective of the ticket validity (this policy does not apply to expired tickets)  Refund to original form of payment (refund fees do
	not apply)

## **Involuntary Refunds:**

Full refunds (on totally unused tickets) or partial refunds (on partially used tickets must be actioned in the normal way ensuring the following OSI remark is added to the booking:

OSI GF AUTHORISED REFUND DUE PK ARRIVAL RESTRICTIONS.

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