

Dear Travel Agent,

We inform you of the process and the considerations that you must have in mind for customers flying to Managua. By provisions of the authorities, the sale of tickets to this destination will be restricted within 72 hours prior to the departure of the flight. **It is important that when making the reservation you enter all the passenger's contact information to give a timely follow-up to their entry process.** All the information provided by the passenger will be subject to a review by the **Nicaragua Authority** to determine if it meets the entry requirements.



*We return to Managua from July 1  
with 3 weekly flights from Mexico City*

## Learn more below about the process requirements

Please note that passengers who do not adhere to these requirements will not be allowed to fly.



### When making the reservation

- **Register the complete data of the passenger** (Full name of the customer, as it appears in their passport, date of birth (DD / MM / YY) and gender) through SSRDOCS in your GDS<sup>1</sup>, so we can contact him in case entry is denied by immigration authorities **before arrival to airport**.
- **Inform the passenger** of the **check-in process** and forward the infographic that we have shared with you so that they can easily consult the steps to follow. It is important to advise them
  - ✓ All passengers are required to share the negative result of their PCR test and their personal data through the Aeromexico portal at least 36 hours before the date of their flight. Please note the portal is only available in Spanish.
  - ✓ The Nicaraguan Authority will determine if the passenger meet the entry requirements and will notify the airline and passengers anytime between 24hrs to 1hr before flight departure.
  - ✓ In the event that the passenger is rejected, they must reschedule their flight and meet all the requirements for entry again.



### 72 hours before the flight

- The passenger have take PCR test, in a period no longer than 72 hours<sup>2</sup> immediately prior to entering the country with a negative result, in a formally established clinical laboratory. The test result must include the professional identification of the responsible employee, in addition to presenting the original document as physical or digital copies are not accepted. Test results must also have the full name of the passenger (or at least as it is recorded in their passport), it must be in Spanish and must be legible.



### 36 hours before

- The data and test results will be sent to the Nicaragua Authorities at least 36 hours before the flight departure, therefore, **it is the responsibility of the passenger** to both take the test and upload the documents as soon as possible to the [Aeromexico portal](#), which will be available from 71 to 36 hours before flight departure.



### In Managua

All passengers who meet the aforementioned requirements may have free mobility in the country and the Nicaragua Health personnel will follow up with them through telephone calls for a period of 14 days.

Remember to stay informed about the immigration restrictions of each country at <https://aeromexico.com/en-us/official-routes-and-information> and consult our alliances with laboratories [here](#).

**Aeromexico**



1. The formats to enter the SSRDOCS in reservations may change according to your GDS. If you have any questions or do not know the formats to enter the SSRDOCS, you should contact the help desk of your GDS.  
2. For passengers from Africa, Asia and Oceania, the passenger can undergo a 96-hour PCR test. Only tests that meet the time criteria mentioned above will be accepted.