

Subject: Air India - Flight schedule 01JUL21 TILL 15JUL21

Importance: High

Dear Travel Trade partner ,

Please find attached Air India Flight schedule for 01Jul21 to 15Jul21.

Waiver of Penalties **for cancelled flights (between 01JUL21 to 15JUL21)** :

a. **Change Penalty Waiver:**

- 1) For Ticketed itinerary, between 23 Apr 2021 till normalcy of flight schedule, charges for Date/Flight will be waived.
- 2) First change will be free, for any subsequent changes, original ticketing conditions w.r.t penalties i.e., Change, No-show will apply.
- 3) In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin class, although efforts must be made to book in the next higher RBD.
- 4) Fare basis to be same as original RBD .
- 5) Down selling of RBD/FARE is not permitted.
- 6) Agent can re book any travel date till 29OCT2021 .
(except black out period : **Ex-India : 01 Aug- 10 Sep 2021 / Ex-UK: 15 Jul- 15 Aug 2021)**)
- 7) Ticket re issue with Nil ADC .
- 8) **Ticket re issuance waiver code : 14A / UK / 2021 (to be inserted in exchanged ticket Endorsement box) .**
- 9) After first Free change , in case of subsequent changes, Fare rules as per the original booking RBD will apply.

b. **Cancellation fee waiver for cancelled flights (between 01JUL21 to 15JUL21) :**

- 1) Full refund : In case passenger wants to cancel ticket then NIL cancellation charge will apply.
- 2) Please cancel booking and raise RA on BSP.
- 3) **Full refund Waiver code : 14A / UK / 2021 (to be inserted in Reason box with flight details)**

c. **No Show :**

- 1) **Please cancel booking 12 hours prior departure as per fare rule**
- 2) **To avoid No show , please cancel domestic leg wherever international flight is cancelled .**
- 3) **To avoid NO Show , Agents are requested to cancel booking if schedule change is not accepted by the passenger .**

Please advise your booking staff , ticketing / accounts staff and Sub agents accordingly .

Thanks and Rgds,

Marketing Department
Air India
UK



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