



REFUNDS IN GDS

TAP informs that new refund requests can now be made through the GDS, therefore through **direct refund**. All tickets that have not been subject to any type of refund request yet, namely via BSP Link, are valid for this type of refund.

Refunds that were already requested via BSP Link will be honoured and processed as soon as possible, so they should be kept.

Please be reminded that new refund requests via BSP Link, will be subject to the previous Eur30.00 fee.

Between the **18th and 25th of June**, TAP will allow refunds previously submitted on BSP LINK to be processed directly in GDS. Only the tickets with **Open Status** are still valid for refund according to the rules for authorised refunds. This authorisation will apply only during this limited period, after which the same operation will be subject to ADM.