

VSbulletin COVID-19 Ongoing Travel Disruption - 11 June

We're delighted to let you know that we will resume operating return passenger flights between London Heathrow and Johannesburg on 24 June 3 x weekly and London Heathrow and Antigua from 23 June 1 x weekly.

There continues to be ongoing disruption to travel following the national lockdown in the UK and travel restrictions to and from many of the countries we operate to.

As a result of the dynamic and fast-moving travel environment, we continue to make schedule changes which will affect our Flying Programme for the coming weeks.

- We are reducing frequencies on several routes and to ensure impacted passengers can continue with their travel plans, they will be reprotected to the most suitable alternative departure.

- Where a flight is cancelled, and due to limited operations to these destinations, there will be no re-protection option available, these sectors will appear as UN.

Bookings affected by these changes will be updated in your GDS on Saturday 12 June 2021. Our most up to date flexibility policy can be found [here](#)

The following flights are cancelled:

Cancellations		Effective until and including
USA	LHR-MCO-LHR	14 July
	MAN-MCO-MAN	14 July
	LHR-SFO-LHR	14 July
	LHR-LAS-LHR	17 July
	MAN-ATL-MAN	16 July
	MAN-JFK-MAN	15 July
	MAN-LAX-MAN	16 July
Caribbean	LHR-GND-LHR	15 July
	LHR-TAB-LHR	6 Oct
	LHR-HAV-LHR	30 Sep
	MAN-BGI-MAN	13 July
Pakistan	MAN-ISB-MAN	16 July

We are also making some frequency updates for June and July on selected routes.

During June we plan to maintain operations on the following routes, subject to late changes:

Operating		Frequency
USA	LHR-ATL-LHR	1-20 June, 3 per week 21-30 June, 4 per week
	LHR-BOS-LHR	1-21 June, 2 per week 22-30 June, 4 per week
	LHR-JFK-LHR	1-20 June 7 per week 21-30 June, 11 per week
	LHR-LAX-LHR	7 per week
	LHR-MIA-LHR	1-20 June, 2 per week 21-30 June, 4 per week
Caribbean	LHR-BGI-LHR	1-22 June, 2 per week 23-30 June, 4 per week
	LHR-MBJ-LHR	3 per week
	LHR-ANU-LHR	1 per week from 23 June
Africa	LHR-JNB-LHR	3 per week from 23 June
India	BOM-LHR	2 per week
	DEL-LHR only	3 per week
Pakistan	LHR-LHE-LHR	3 per week
	LHR-ISB	2 per week
	ISB-LHR	3 per week
Hong Kong	LHR-HKG-LHR	3 per week
Nigeria	LHR-LOS-LHR	7 per week
Israel	LHR-TLV-LHR	7 per week

We will provide schedules for July and August as soon as details become available and will continue to keep our website up to date with all the latest updates to schedule and travel restrictions.

Please check [here](#) regularly for updates and [here](#) for specific flight status.

Still Planning to Travel?

We will continue to provide vital international connectivity from/to London Heathrow Terminal 2 for customers that are permitted to travel for work, education or other legally permitted reasons, and if that's the case, we're here and ready to help your customers fly safe and fly well. Please check [here](#) for specific flight status.

We encourage agents with customers booked to travel over the next few days to check the official Government advice for the UK and the destination, before heading to the airport.

Please ensure the latest traveller contact information is available within the booking.

Flexibility Policy

We offer significant flexibility through our rebooking policy, having extended its rebooking horizon all the way until 30 April 2023, for all booking periods.

View our latest [policy here](#)

Travelling from England

From 17 May, non-essential international travel is permitted again, and customers don't need to fill in a Declaration to Travel form.

Customers must check the testing and quarantine requirements they need to comply with for their destination country before they travel.

Travelling to England

The United Kingdom is taking steps to help stop the spread of COVID-19.

From 17 May, all persons (including UK nationals and residents) aged 11 years and over arriving in the UK from outside the common travel area must provide proof of a negative COVID-19 test taken within 3 days of departure to the UK. This includes transiting passengers.

Everyone must complete an online passenger locator form

before they board their flight to the United Kingdom. Customers must declare all countries they have visited or transited through in the 10 days prior to their arrival on their form.

The UK Government has now introduced a risk-based 'traffic light system', designating countries either Green, Amber or Red status; the [list of countries can be checked](#) before departure as it can change regularly.

Before departing for England from a Red list country, customers need to do a pre-departure test and book and pay for a 10-day [managed quarantine package in a government approved hotel](#). To ensure hotel room availability and to avoid disappointment, customers should book this hotel package as far in advance as possible, up to 14 days before departure and ideally no later than two days before their flight. If customers are unable to book or don't have proof of the hotel booking, then they cannot complete a Passenger Locator Form and unfortunately will be refused boarding, with the option to rebook for another date. During hotel quarantine you will also need to complete a PCR Covid-19 test on day 2 and day 8 of your quarantine.

Customers arriving from a red list country can only enter if they are a British or Irish National, or have residence rights in the UK.

Effective 1 June, all customers on flights from Red list countries will arrive in to London Heathrow Terminal 3. Red list departures will continue from Terminal 2.

Where customers are arriving from an **Amber** country, everyone aged 5 years and over is required to take a COVID-19 test on days 2 and 8 of 10-day home quarantine, unless their job qualifies for a travel exemption. They must have these tests booked prior to departure. They can also utilise the Test to Release scheme to take a further PCR test on day 5 and end self-isolation early. Customers must make plans to self-quarantine in private accommodation for 10 full days after arrival (or full duration of stay if less than 10 days).

Customers arriving from a **Green** country do not need to self-isolate, but must take a PCR test on or before day 2 in England. Customers must follow these rules even if you have been vaccinated.

We're also excited to share that we have extended our trial of the **IATA Travel Pass** on our London Heathrow-Barbados service, in close collaboration with the Barbados Government, which will accept the Pass at its border. Customers travelling for permitted reasons on flights VS131 from London Heathrow to Barbados until **30 June 2021**, will be invited to participate in the trial by

downloading the IATA Travel Pass on their smartphone. Using the app they can create a digital ID comprising their profile photo and passport information and upload their Covid-19 credentials, selecting relevant flight information.

Please note, these UK Government public health measures will be enforced using financial penalties.

Please visit www.gov.uk/uk-border-control for detailed public health advice and requirements for entering the UK.

Stay Current on Travel Restrictions and Entry Requirements

Many of the countries we fly to and from have put [strict entry requirements](#) in place. The safety and wellbeing of our customers and people is always our top priority, and we continue to follow the advice of the UK Government and international health organisations.

While we are constantly reviewing the information available to us, which is [available here](#), please make sure you and your customers stay up to date by visiting the relevant government's website for the very latest travel updates and advice. It's really important to check the latest travel restrictions in place at the destination before going to the airport, including eligibility for

entry and screening. If travellers do not meet the requirements, they may not be allowed to fly.

Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller via SMS and email.

Essential information to enter the USA

All air passengers from the UK to the USA aged two years and above, must provide a negative Covid-19 test result from a PCR, LAMP or antigen test taken within 72 hours before departure.

Everyone must print and complete a Passenger Disclosure and Attestation form before they travel to the airport as they will need to provide it to our airport staff to collect.

Everything our customers need to know before they head to the airport can be found [here](#), but it's also important to check the latest official travel advice and entry requirement; The latest UK Foreign, Commonwealth and Development Office (FCDO) foreign travel advice is available at www.gov.uk/foreign-travel-advice

Travellers Stuck Away from Home?

For customers who are mid-trip and away from home [please check here](#) for instructions.

Fly safe, fly well



If you have any questions please contact our Sales Support team

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