

Subject: Air India - Flight schedule 16JUN21 TILL 30JUN21

Importance: High

CAUTION: This email originated from outside Brightsun Travel (UK) Ltd. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Travel Trade partners ,

Please find attached restricted flight schedule introduced effective 16JUN till 30JUN 21.

- Ticket Stock: The waiver is applicable for tickets issued on 098 documents.
- Tickets issuance date: Applicable to **all tickets issued prior to 23.04.21 and after 23.04.21.**
- Travel dates for which waiver applicable: For tickets having confirmed travel dates after 23 April 2021 till New Compliance measures are withdrawn and flight schedule is normalised.
- Kindly book your passengers in line with UK Govt. New Compliance measures that is in place effective 23Apr21.

Waiver of Penalties **for cancelled flights (between 16Jun21 to 30Jun21)** :

a. **Change Penalty Waiver:**

- 1)** For Ticketed itinerary, between 23 Apr 2021 till normalcy of flight schedule, charges for Date/Flight will be waived.
- 2)** First change will be free, for any subsequent changes, original ticketing conditions w.r.t penalties i.e., Change, No-show will apply.
- 3)** In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin class, although efforts must be made to book in the next higher RBD.
- 4)** Fare basis to be same as original RBD .
- 5)** Down selling of RBD/FARE is not permitted.
- 6)** Agent can re book any travel date till 29OCT2021 .
(except black out period : ***Ex-India : 01 Aug- 10 Sep 2021 / Ex-UK: 15 Jul- 15 Aug 2021)***)
- 7)** Ticket re issue with Nil ADC .
- 8)** **Ticket re issuance waiver code : 14A / UK / 2021 (to be inserted in exchanged ticket Endorsement box) .**
- 9)** After first Free change , in case of subsequent changes, Fare rules as per the original booking RBD will apply.

b. **Cancellation fee waiver for cancelled flights (between 16Jun21 to 30Jun21) :**

- 1) **Full refund** : In case passenger wants to cancel ticket then NIL cancellation charge will apply.

2) Please cancel booking and raise RA on BSP.

3) **Full refund Waiver code : 14A / UK / 2021 (to be inserted in Reason box with flight details)**

c. No Show :

1) **Please cancel booking 12 hours prior departure as per fare rule .**

2) **To avoid No show , please cancel domestic leg wherever international flight is cancelled .**

3) **To avoid NO Show , Agents are requested to cancel booking if schedule change is not accepted by the passenger .**

Please advise your booking staff , ticketing / accounts staff and Sub agents accordingly .

Thanks and Rgds,

Air India

UK



A STAR ALLIANCE MEMBER 

