VSbulletin COVID-19 Ongoing Travel Disruption - 28 May

There continues to be ongoing disruption to travel following the national lockdown in the UK and travel restrictions to and from many of the countries we operate to.

As a result of the dynamic and fast-moving travel environment, we continue to make schedule changes which will affect our Flying Programme for the coming weeks.

- We are reducing frequencies on several routes and to ensure impacted passengers can continue with their travel plans, they will be reprotected to the most suitable alternative departure.
- Where a flight is cancelled, and due to limited operations to these destinations, there will be no reprotection option available, these sectors will appear as UN.

Bookings affected by these changes will be updated in your GDS on Saturday 29 May 2021. Our most up to date flexibility policy can be found here

The following flights are cancelled:

Cancellations	Effective Until
	and including

USA	LHR-SEA-LHR	30 June
	LHR-SFO-LHR	30 June
South Africa	LHR-JNB-LHR	17 June
Pakistan	MAN-ISB-MAN	30 June
China	LHR-PVG-LHR	18 June

We are also making some frequency updates for June and July on selected routes.

During June we plan to maintain operations on the following routes, subject to late changes:

Operating		Frequency
Caribbean	LHR-BGI-LHR	1-22 June, 2 per week 23-30 June, 4 per week
	LHR-MBJ-LHR	3 per week
	LHR-ANU-LHR	3 per week
USA	LHR-ATL-LHR	1-21 June, 3 per week 22-30 June, 4 per week
	LHR-BOS-LHR	1-21 June, 2 per week 22-30 June, 4 per week
	LHR-JFK-LHR	14 per week
	LHR-LAX-LHR	7 per week

	LHR-MIA-LHR	1-20 June, 2 per week 21-30 June, 4 per week	
India	BOM-LHR	1-6 June, 3 per week 7-30 June, 2 per week	
	LHR-DEL	1 flight on 7 June	
	DEL-LHR only	1-8 June, 2 per week 9-30 June, 3 per week	
Pakistan	LHR-LHE-LHR	3 per week	
	LHR-ISB	2 per week	
	ISB-LHR	3 per week	
Hong Kong	LHR-HKG	3 per week	
	HKG-LHR	4 per week	
Nigeria	LHR-LOS-LHR	7 per week	
Israel	LHR-TLV-LHR	7 per week	

We will provide schedules for July and August as soon as details become available and will continue to keep our website up to date with all the latest updates to schedule and travel restrictions.

Please check <u>here</u> regularly for updates and <u>here</u> for specific flight status.

Still Planning to Travel?

We will continue to provide vital international connectivity from/to London Heathrow Terminal 2 for customers that are permitted to travel for work, education or other legally permitted reasons, and if that's the case, we're here and ready to help your customers fly safe and fly well. Please check here for specific flight status.

We encourage agents with customers booked to travel over the next few days to check the official Government advice for the UK and the destination, before heading to the airport.

Please ensure the latest traveller contact information is available within the booking.

Flexibility Policy

We offer significant flexibility through our rebooking policy, having extended its rebooking horizon all the way until 30 April 2023, for all booking periods.

View our latest policy here

Travelling from England

From 17 May, non-essential international travel is permitted again, and

customers don't need to fill in a Declaration to Travel form.

Customers must check the testing and quarantine requirements they need to comply with for their destination country before they travel.

Travelling to England

The United Kingdom is taking steps to help stop the spread of COVID-19.

From 17 May, all persons (including UK nationals and residents) aged 11 years and over arriving in the UK from outside the common travel area must provide proof of a negative COVID-19 test taken within 3 days of departure to the UK. This includes transiting passengers.

Everyone must complete an online passenger locator form before they board their flight to the United Kingdom. Customers must declare all countries they have visited or transited through in the 10 days prior to their arrival on their form.

The UK Government has now introduced a risk-based 'traffic light system', designating countries either Green, Amber or Red status; the <u>list of</u> countries must be checked before departure as it can change regularly.

If customers have travelled through a red list country in the last 10 days,

they must enter through a designated port and have a valid managed quarantine facility booked prior to departure. For more information please visit: www.gov.uk/travel-quarantine-and-testing

Customers arriving from a red list country can only enter if they are a British or Irish National, or have residence rights in the UK.

Where customers are arriving from an Amber country, everyone aged 5 years and over is required to take a COVID-19 test on days 2 and 8 of 10-day home quarantine, unless their job qualifies for a travel exemption. They must have these tests booked prior to departure. They can also utilise the Test to Release scheme to take a further PCR test on day 5 and end self-isolation early. Customers must make plans to self-quarantine in private accommodation for 10 full days after arrival (or full duration of stay if less than 10 days).

Customers arriving from a Green country do not need to self-isolate, but must take a PCR test on or before day 2 in England.

Customers must follow these rules even if you have been vaccinated.

Please note, these UK Government public health measures will be enforced using financial penalties.

Please visit www.gov.uk/uk-border-control for detailed public health advice and requirements for entering the UK.

Stay Current on Travel Restrictions and Entry Requirements

Many of the countries we fly to and from have put <u>strict entry requirements</u> in place. The safety and wellbeing of our customers and people is always our top priority, and we continue to follow the advice of the UK Government and international health organisations.

While we are constantly reviewing the information available to us, which is available here, please make sure you and your customers stay up to date by visiting the relevant government's website for the very latest travel updates and advice. It's really important to check the latest travel restrictions in place at the destination before going to the airport, including eligibility for entry and screening. If travellers do not meet the requirements, they may not be allowed to fly.

Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller via SMS and email.

Essential information to enter the USA

All air passengers from the UK to the USA aged two years and above, must provide a negative Covid-19 test result from a PCR, LAMP or antigen test

taken within 72 hours before departure.

Everyone must print and complete a Passenger Disclosure and Attestation form before they travel to the airport as they will need to provide it to our airport staff to collect.

Everything our customers need to know before they head to the airport can be found here, but it's also important to check the latest official travel advice and entry requirement; The latest UK Foreign, Commonwealth and Development Office (FCDO) foreign travel advice is available at www.gov.uk/foreign-travel-advice

Travellers Stuck Away from Home?

For customers who are mid-trip and away from home <u>please check here</u> for instructions.

If you have any further questions about this, please contact Sales Support For all other VSbulletin information, please visit https://www.vsflyinghub.com/en/vsbulletin

For DL ticketed customers please contact UK Delta Sales Support .