

FIGHT COVID-19



Circular No.: UKAIMAY21/001

Date: 27 MAY 2021

Dear Travel Partners,

Greetings from Vistara!

In order to support the Government's decision to extend restriction of Flight Operations **ex India to & from London**, Vistara has updated the changes in flight schedules ex-Delhi & Mumbai to London for travel effective **01st June'21 to 14th June'21**.

Vistara understands this sudden move may result in passengers to revisit their travel plans. In order to accommodate any changes in your journey, Vistara will be offering the below options for **all tickets issued on India London India route, travel effective 01st June'21 to 14th June'21 for tickets issued in India**.

- Extend validity of Ticket and Travel to be completed by 31st December 2021
- Permit One Complimentary Date change without any fare difference or ADC subject to availability of seats in same cabin
- Re-routing permitted without any difference of fare subject to availability of seats in same cabin
- Kindly remove inactive segments (HX/UN/UC) from the booking, to avoid ADM's
- Use the below commands to keep the Record Locator "LIVE"

Travel partners can make necessary changes at their end for all GDS bookings.

Command to keep the PNR live:

Amadeus: RU 1A HK1 DEL 31DEC/COVID19BOOKINGRETAIN

Sabre:

1 OTH AA 24AUG T GK1 BOS
DP83.VMQ*A24 0434/28APR21

Travel Port:

1P entry: TNUKMK1AIR30SEP/AN-REENTTION LINE

1G entry: RT.T /DATE*KEEP BOOKING LIVE to keep PNR's

RD.T/06FEB*FREE TEXT*125.00 CREATE DUE REMARK FOR A TUR
SEGMENT WITH AMOUNT DUE

1V: 0TURzzBKAMS30SEP-**RETENTION LINE DUE COVID19