

Notice To Agents: 002A 25th May 2021 FREE CHANGES FOR ALL TICKETED BOOKINGS

Dear Travel Partner,

Kenya Airways would like to offer flexibility to its customers to continue with travel plans due to the Covid-19. Change fee will be waived on tickets issued on/before **31st December 2021**.

This Agents Notice supercedes Agents Notice 002 dated 11th January 2021.

Waiver Conditions:

The waiver can be applied only where the following requirements are met:

☑ Ticket is issued on 706 Document.

☑ Tickets issued on/before **31st December 2021**.

☑ All fare types

☑ All Kenya Airways destinations excluding Domestic Kenya (Mombasa & Kisumu) and itineraries to/from India, China and point to point tickets between Kenya and Tanzania vice versa.

☑ All EMDs issued for Ancillary Services and Group Deposits.

All other rules apply as per fare rules.