

DSL/INC/ 011B/2021-22/MKTGNR

21st MAY 2021

All Travel Partners,
Northern Region.

SUBJECT: CANCELLATION OF FLIGHT TO CANADA 23 - 30 MAY 2021

In view of further cancellation of flight operations between India and Canada from 23 May till 30 May 2021. Please find below the waiver for facilitating passengers booked on itineraries involving non-stop flights between India & Canada (YVR/YYZ) during the above period.

(A) TICKET STOCK: This waiver is applicable for ticket issued on **098 Document**.

(B) TICKETS ISSUANCE DATE/ TRAVEL DATES RANGE: Tickets issued till **22 May 2021 and applicable for travel period 23 May- 30 May 2021.**

(C) PENALTIES:

a. Change Penalty Waiver: For Ticketed itinerary, **between 23 May 2021 till 30 May 2021**, only for **first** instance, charges for Date, Flight, Routing, Sector and Booking Code will be waived. For any subsequent changes, penalties as per original ticketing conditions will apply.

b. Cancellation fee waiver: In case passenger wants to cancel for the travel period **23 May 2021 till 30 May 2021, NIL cancellation charges will apply.**

(D) REBOOKING TRAVEL WINDOW: Passengers will be allowed to re-book for **any future date till 30 November 2021.**

(E) FARE DIFFERENCE

- a. NIL fare difference will be applicable for First Instance only when there is no change in itinerary.
- b. Passenger may be allowed **one-time Free change of origin/destination** limited to any AI online US stations only, in such cases, applicable fare difference to be charged. No down selling of RBD will be allowed.

(F) WAIVER NUMBER: 12/CA/E1/2021

Stay Safe, Stay Healthy.

Team Air India Marketing,
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