

Subject: Waiver no 12/CA /E2/ 2021 - CANCELLATION OF FLIGHT TO CANADA 23 Apr - 21 June 2021
Importance: High

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Dear Travel Trade partners ,

Waiver no 12/CA/E2/2021

In view of NOTAM as advised by Transport Canada, leading to **suspension of operation till 21 June 2021.**

Please find below the waiver for facilitating passengers booked on itineraries involving non-stop flights between India & Canada (YVR/YYZ) during the above period (23 April 2021-21 June 2021).

(A) TICKET STOCK: This waiver is applicable for ticket issued on **098 Document**.

(B) TRAVEL DATES RANGE: **Applicable for all tickets with travel period 23 April 2021-21 June 2021.**

(C) PENALTIES:

- a. Change Penalty Waiver: For Ticketed itinerary, between **23 April 2021-21 June 2021** , only for **first** instance, charges for Date,

Flight, Routing, Sector and Booking Code will be waived. For any subsequent changes, penalties as per original ticketing conditions will apply.

- b. Cancellation fee waiver: In case passenger wants to cancel for the travel period **23 April 2021-21 June 2021** , **NIL cancellation charges** will apply.

(D) REBOOKING TRAVEL WINDOW: Passengers will be allowed to re-book for **any future date till 30 November 2021.**

(E) FARE DIFFERENCE

- a. NIL fare difference will be applicable for First Instance only when there is no change in itinerary.

- b. Passenger may be allowed one-time Free change of origin/destination limited to any AI online US stations only, in such cases, applicable fare difference to be charged. No downselling of RBD will be allowed.

(F) WAIVER NUMBER: 12/CA/E2/2021

This waiver supersedes earlier waiver no 12/CA/2021 and 12/CA/E1/2021.

Please disseminate to all concerned.

Thanks and Rgds,

Air India
UK



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