

Sales Talk No. 1002

19 May 2021

Subject: GF Ticketing Procedures for reduced operation capacity By Pakistan.

The following procedures are to be applied to all Gulf Air passengers affected by reduced operating capacity of GF flights to/from Pakistan over the period **04 May 2021 through 15 June 2021** (both dates inclusive).

Ticketing Date	Tickets issued on/before 20 May 2021
<p>Options available for passengers impacted By this reduced operating Capacity.</p>	<p>Amend travel date for travel up to/including 30 June 2021 (no change fees; difference in fare does not apply)</p> <p>Hold the ticket for up to 18 Months from the original ticket issuance date, irrespective of the ticket validity (this policy does not apply to expired tickets)</p> <p>Refund to original form of payment (refund fees do not apply)</p>

Involuntary Refunds:

Full refunds (on totally unused tickets) or partial refunds (on partially used tickets must be actioned in the normal way ensuring the following OSI remark is added to the booking:

OSI GF AUTHORISED REFUND **DUE PK ARRIVAL RESTRICTIONS.**

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