

DSL/INC/023/2021-22/MKTG NR

Dated: 15th MAY 2021

SUBJECT: – WAIVER 24/JP/2021- TOKYO-JAPAN

The Government of Japan announcement regarding suspension of re-entry of foreign nationals from India vide their MOFA notice dated **12 May 2021**.

In view of the above, passengers of Indian and other nationality intending to travel with Japanese Resident Card will not be allowed re-entry into Japan.

With regards to the above, it has been decided to allow waiver for passengers as per details below,

Passengers will be allowed **one FREE date/flight change for a future date till 31 October 2021**. In case of same RBD not available, passengers may be re-booked in available RBD maintaining the same cabin, although efforts must be made to book in the next higher RBD. Date may be changed to any future date as per validity of the ticket.

In case passenger wants to cancel, NIL charges will apply.

Waiver is applicable only to Passengers holding confirmed 098 documents for travel to Japan (NRT) on Air India flight and for tickets issued till **12 May 2021 for travel period after 00:00 hrs (JST) 14 May 2021 till the time the restriction is relaxed.**

Waiver is not applicable for passengers who fall under the exempted category as defined by Government of Japan.

Free change can be availed only once, in case of subsequent changes, rules as per the original booking RBD will apply.

Waiver Code: 24/JP/2021

Stay Safe, Stay Healthy.

Team Air India Marketing,
Northern Region, N.Delhi

www.airindia.in
www.facebook.com/AirIndia
<https://twitter.com/airindiain>