

## FIGHT COVID-19



Dear Travel Partners,

Greetings from Vistara!

In order to support the Government's decision to extend restriction of Flight Operations **ex India to & from London**, Vistara has updated the changes in flight schedules ex-Delhi & Mumbai to London till **31<sup>st</sup> May'21**.

Vistara understands this sudden move may result in passengers to revisit their travel plans. In order to accommodate any changes in your journey, Vistara will be offering the below options for **all tickets issued on India London India routing for travel till 31<sup>st</sup> May'21**.

- Extend validity of Ticket and Travel to be completed by 31<sup>st</sup> December 2021
- Permit One Complimentary Date change without any fare difference or ADC subject to availability of seats in same cabin
- Re-routing permitted without any difference of fare subject to availability of seats in same cabin
- Refund without any Penalty permitted for Fully or Partially Unused Tickets
- Kindly remove inactive segments (HX/UN/UC) from the booking, to avoid ADM's
- Use the below commands to keep the Record Locator "LIVE"

Travel partners can make necessary changes at their end for all GDS bookings.

**Command to keep the PNR live:**

**Amadeus:** RU 1A HK1 DEL 31DEC/COVID19BOOKINGRETAIN

**Sabre:**

1 OTH AA 24AUG T GK1 BOS  
DP83.VMQ\*A24 0434/28APR21

**Travel Port:**

1P entry: TNUKMK1AIR30SEP/AN-REENTTION LINE

1G entry: RT.T /DATE\*KEEP BOOKING LIVE to keep PNR's

RD.T/06FEB\*FREE TEXT\*125.00 CREATE DUE REMARK FOR A TUR  
SEGMENT WITH AMOUNT DUE

1V: 0TURzBKnAMS30SEP-\*\*RETENTION LINE DUE COVID19