

Dear Travel Trade partner ,

The below mentioned flight on 21st MAY 21 stands cancelled.

AI 0131	21-May-21	21-May-215..	BOM	06:30	LHR	11:30	AI 788	09:30
AI 0130	21-May-21	21-May-215..	LHR	13:15	BOM	02:45	AI 788	09:00

Waiver of Penalties: Free Date & Flight change for first instance

a. **Change Penalty Waiver:**

- 1) For Ticketed itinerary, between 23 Apr 2021 till normalcy of flight schedule, charges for Date/Flight will be waived.
- 2) First change will be free, for any subsequent changes, original ticketing conditions w.r.t penalties i.e., Change, No-show will apply.
- 3) In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin class, although efforts must be made to book in the next higher RBD.
- 4) Down selling of RBD/FARE is not permitted.
- 5) Agent can re book any travel date till 29OCT2021 (except black out period : **Ex-India : 01 Aug- 10 Sep 2021 / Ex-UK: 15 Jul- 15 Aug 2021)**
- 6) Ticket re issue with Nil ADC .
- 7) **Ticket re issuance waiver code : 14A / UK / 2021 (to be inserted in exchanged ticket Endorsement box) .**
- 8) Free change can be availed only once, in case of subsequent changes, rules as per the original booking RBD will apply.

b. **Cancellation fee waiver for cancelled flights :**

- 1) **Full refund :** In case passenger wants to cancel tickets then NIL cancellation charges will apply.
- 2) Please cancel booking and raise RA on BSP.
- 3) **Full refund Waiver code : 14A / UK / 2021 (to be inserted in Reason box with flight details)**

To avoid No show , please cancel domestic leg wherever international flight is cancelled