

DSL/INC/020/2021-22/MKTG NR

Dated: 07th MAY 2021

SUBJECT: – WAIVER 21/KE/2021- NAIROBI-KENYA

In view of cancellation of flights Ex-India to Kenya for a period of 14 days as per Kenyan authorities, it has been decided to offer a **one-time free date/flight change** for passengers holding **confirmed 098 tickets** for travel period **01 May - 14 May 2021**.

Passengers may be rebooked for any future date within **31 October 2021** without any charges.

In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin class, although efforts must be made to book in the next higher RBD. Down selling of RBD/FARE is not permitted. The Change can only be availed once, for any subsequent change, penalties pertaining to original booking RBD will apply.

Cancellation charges will also stand waived in case passengers opt for cancellation.

Waiver code to be used: 21/KE/2021

Stay Safe, Stay Healthy.

Team Air India Marketing,
Northern Region, N.Delhi

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