

DSL/INC/019/2021-22/MKTGNR

Dated: 07<sup>th</sup> MAY 2021

**SUBJECT: – Waiver NO 20/IT/2021/ITALY**

Due Italian Government Regulatory Guidelines leading to cancellation of DEL/ ATQ /FCO on 05th May and **12th May 2021** & FCO/ATQ/DEL on **06th May** and **13th May 2021**, it has been decided to offer a **one-time free date/flight change** for passengers holding confirmed 098 tickets for the above mentioned flights.

Passengers may be rebooked for any future date within **31 October 2021** without any charges.

In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin class, although efforts must be made to book in the next higher RBD. Down selling of RBD/FARE is not permitted.

The Change can only be availed once, for any subsequent change, penalties pertaining to original booking RBD will apply.

Cancellation charges will also stand waived in case passengers opt for cancellation.

**Waiver code to be used: 20/IT/2021**

Stay Safe, Stay Healthy.

Team Air India Marketing,  
Northern Region, N.Delhi

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