

Dear All,

Travelling during these times can be tough and we at SpiceJet understand that, hence we have come up with the **Free Date Change offer** for our customers. SpiceJet passengers who tests positive for COVID 19 in their RT-PCR test can now request a date change (one time only) and the change fee will be waived off for them during this offer period.

The details of the offer are as follows:

**Offer Period ( Booking & Travel Date ) : 1<sup>st</sup> – 15<sup>th</sup> May'2021.**

**Free Date Change Terms and Conditions:**

The offer is only valid for domestic flyers booked with SpiceJet.

The free date change offer is valid only for the SpiceJet passengers who are diagnosed COVID -19 positive in their RT PCR Test report before their departure date.

The free date change offer is applicable on all SpiceJet flight bookings whether made during the offer period or before the period where the travel is pending.

The free date change offer is applicable for one-time change only. Any subsequent change will be charged as per standard pricing.

In case of free date change request, only the change fee will be waived off. The customer has to pay the fare difference wherever applicable.

It is mandatory for customers to place the date change request at least 4 hours prior to the scheduled flight departure time.

In case there are multiple passengers booked on the same SpiceJet PNR, free date change shall be provided only for the person tested positive.

It is mandatory for the customers to write to spicejet sales team in order to avail the offer. Customers are requested to attach the required documents ( Test Payment Receipt and RT PCR Report in pdf format) along with option of the new date when they want to travel again.

Waiver will be processed only after the successful verification of submitted documents.

SpiceJet reserves the right to withdraw/cancel and /or amend the offer without any prior notice

In the event of any discrepancy arising out of any matter connected with this Scheme, the Company's decision in such regard shall be final and binding

All other Terms of Carriage shall be applicable. Please visit <https://www.spicejet.com/Tnc.aspx> for more details

You can find all the details about the Free Date Change offer here:  
<https://www.spicejet.com/FreeChange.aspx>

Thanks & Regards  
Team SpiceJet