

FIGHT COVID-19



Dear Travel Partners,

Greetings from Vistara!

In order to support the Government's decision to extend restriction of Flight Operations **ex India to & from London**, Vistara has updated the changes in flight schedules ex-Delhi & Mumbai to London till **15th May'21**.

Vistara understands this sudden move may result in passengers to revisit their travel plans. In order to accommodate any changes in your journey, Vistara will be offering the below options for **all tickets issued on India London India routing for travel till 15th May'21**.

- Extend validity of Ticket and Travel to be completed by 31st December 2021
- Permit One Complimentary Date change without any fare difference or ADC subject to availability of seats in same cabin
- Re-routing permitted without any difference of fare subject to availability of seats in same cabin
- Refund without any Penalty permitted for Fully or Partially Unused Tickets
- Kindly remove unwanted/inactive segments (HX/UN/UC) from the booking, to avoid ADM
- Kindly use the below commands to keep the PNR live

Travel partners can make necessary changes through the GDS.

Command to keep the PNR live:

Amadeus: RU 1A HK1 DEL 31DEC/COVID19BOOKINGRETAIN

Sabre: Retain the PNR

1 OTH AA 24AUG T GK1 BOS
DP83.VMQ*A24 0434/28APR21

Travelport: