Dear Travel trade partners, (corrected version)

This is in reference to below email .

Kindly read new waiver as 14A / UK / 2021 for tickets re issued or for refunds effective today .

- 1) Ticket re issuance waiver code : 14A / UK / 2021 (to be inserted in exchanged ticket Endorsement box) .
- 2) For cancelled flights Full refund Waiver code : <u>14A / UK / 2021 (to be inserted</u> in Reason box with flight details)