

All Travel Partner's

Northern Region.

SUBJECT: Waiver 14/UK/2021- UNITED KINGDOM.

In view of UK Govt. New Compliance Measures effective 04:00 AM - 23rd APR 21, which has resulted in changed travel conditions for passengers and also reduced frequency on IN-UK-IN route, please find Waiver for facilitating passengers booked to travel on itineraries involving India-UK-India route.

Ticket Stock: The waiver is applicable for tickets issued on 098 documents.

Tickets issuance date: Applicable to all tickets issued prior to 23.04.2021.

Travel dates for which waiver applicable: For tickets having confirmed travel dates after 23 April 2021 till New Compliance measures are withdrawn and flight schedule is normalized.

Waiver of Penalties:

a. **Change Penalty Waiver:** For Ticketed itinerary, between 23 Apr 2021 till normalcy of flight schedule, charges for Date/Flight will be waived. First change will be free, for any subsequent changes, original ticketing conditions w.r.t penalties i.e., Change, No-show will apply.

b. **Cancellation fee waiver:** In case passenger wants to cancel for tickets issued prior to 23 April 21 and travel post 23rd April 21, NIL cancellation charges will apply.

Rebooking Window:

Passenger will be allowed to re-book for a future date before 29 October 2021. Except Black-out period as mentioned below:

Ex-India : 01 Aug- 10 Sep 2021

Ex-UK: 15 Jul- 15 Aug 2021

In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin class, although efforts must be made to book in the next higher RBD. Down selling of RBD/FARE is not permitted.

Free change can be availed only once, in case of subsequent changes, rules as per the original booking RBD will apply.

Waiver to be used: 14/UK/2021

Stay Safe, Stay Healthy,

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