All Travel Partner's

Northern Region.

SUBJECT: Waiver 15/DE/2021- GERMANY.

In view of strict entry restrictions imposed by Germany effective 26th April 2021, it has been decided to allow waiver as detailed below for passengers holding confirmed tickets on India-Germany-India route,

Valid for all 098 documents having confirmed status for India-Germany or v.v with date of travel post 26th April 2021 till the time the restrictions are relaxed.

Waiver allowed for:

- One free date change for any future date till 29 Oct 2021. <u>Except</u> Blackout period as mentioned below:

Ex-India: 10 Aug- 10 Sep 2021 Ex-Germany: 10 Jul- 10 Aug 2021

In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin, although efforts must be made to book in the next higher RBD.

- No show waiver only for select passengers who reported for the flight on 26th Apr but could not be accepted due revision of entry requirements.
- Rerouting via other EU gateway points. Only rerouting charges will be waived, difference of fare will be applicable. Rerouting subject to passenger fulfilling border requirements.
- Cancellation penalty waiver for passengers unable to travel due to above rule.

Free change can be availed only once, in case of subsequent changes, rules as per the original booking RBD will apply.

Waiver code: 15/DE/2021

Stay Safe, Stay Healthy,

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