

All Travel Partners,  
Northern Region

Subject: Suspension of Flights between India-Canada

In view of suspension of flights between India and Canada effective 23 Apr 2021 till 23 May 2021 by Canadian authorities due prevailing Covid situation in India, please find below the waiver for facilitating passengers booked on itineraries involving our Air India's non-stop flights between India & Canada (YVR/YYZ).

(A) TICKET STOCK: This waiver is applicable for ticket issued on 098 Document.

(B) TICKETS ISSUANCE DATE RANGE : Applicable for tickets issued till 23 Apr 2021.

(C) TRAVEL DATES FOR WHICH WAIVER IS APPLICABLE: Applicable for ticketing done for travel dates between 23 Apr 2021 till 23 May 2021.

(D) PENALTIES:

a. Change Penalty Waiver: For Ticketed itinerary, between 23 Apr 2021 till 23 May 2021, only for first instance, charges for Date, Flight, Routing, Sector and Booking Code will be waived. For any subsequent changes, original ticketing conditions w.r.t penalties i.e., Change, No-show will apply.

b. Cancellation fee waiver: In case passenger wants to cancel for the travel period: 23 Apr 2021 till 23 May 2021, NIL cancellation charges will apply.

(E) REBOOKING TRAVEL WINDOW: a) From the date of resumption of flights till 31 Nov 2021 except

blackout dates ( Please refer black-out dates below)

(F) BLACKOUT DATES FOR TRAVEL:

a) Blackout period for re-booking (Applicable for Ex-India only): 01 August - 10 September 2021.

(G) FARE DIFFERENCE

a. NIL fare difference will be applicable for First Instance only if the final destination remains unchanged & tickets are reissued within the rebooking window. For reissuance outside the rebooking window, only change fee waived off but difference of fare applicable. Down selling of RBD/FARE is not permitted.

(H) WAIVER CODE: 12/CA/2021